



STATE OF WASHINGTON

OFFICE OF FINANCIAL MANAGEMENT

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September 19, 2016

TO: The Honorable Judy Clibborn, Chair
The Honorable Ed Orcutt, Ranking Member
House Transportation Committee

The Honorable Curtis King, Chair
The Honorable Steve Hobbs, Ranking Member
Senate Transportation Committee

FROM: David Schumacher
Director

SUBJECT: ORGANIZATIONAL ASSESSMENT OF WASHINGTON STATE PATROL

Pursuant to Section 3 of Engrossed Second Substitute House Bill 2872 (Chapter 28, Laws of 2016), I am pleased to transmit the final report of the Organizational Assessment of the Washington State Patrol (WSP), which can be found at http://ofm.wa.gov/reports/WSP_Assessment_Report_2016.pdf.

The Office of Financial Management engaged Slalom, LLC to conduct the assessment from May 2016 through August 2016. Slalom conducted a broad review of the agency's current organizational structure, reviewed 1,560 responses to a comprehensive culture survey of WSP employees (a nearly 73 percent response rate), and made seven recommendations to improve employee communication and culture. I commend Chief Batiste and his staff at the WSP for their hard work and collaboration on this report.

If you have any questions, please contact Jay Balasbas, Senior Budget Assistant to the Governor, at (360) 902-0633 or jay.balasbas@ofm.wa.gov.

cc: Chief John Batiste, Washington State Patrol
Mark Matteson, House Transportation Committee
Kelly Simpson, Senate Transportation Committee
Jerry Long, House Transportation Committee
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