Talking Points

for Agency Points of Contact

October 2019

This edition provides narrative to accompany the OneWa modernization roadmap. Points of contact are free to use these resources in agency communications. Please forward questions or feedback to onewa@ofm.wa.gov.

The state is advancing toward selection of enterprise software for full replacement of AFRS, and the selection of a system integrator. Both decisions will be made before the end of 3rd quarter fiscal year 2020. Subject to funding approval, implementation activities will begin first quarter of fiscal year 2021. Go live will occur two years later in July of fiscal year 2023.

At go live, AFRS will no longer be the system of record. Here are the in-scope functions included in go live (see the roadmap resource for additional detail):

- ✓ AFRS replacement
- ✓ Budget control
- ✓ Standard cost allocation
- ✓ Interagency billing
- ✓ Fixed assets
- ✓ Consumable inventory
- ✓ Vendor/customer management
- ✓ Accounts receivable

- ✓ Purchase to pay
- Commodity management
- Encumbrance accounting to payment (Req./PO, invoice, receipt, payment)
- ✓ Contract items
- ✓ Travel payments

Leading up to go live, the state's new chart of accounts will be available in 4th quarter fiscal year 2022. Additional finance and procurement functions will be identified to improve agency operations.

Final determination of the implementation order of remaining functions is subject to the system selected by the state, the system integrator's implementation strategy, agency business needs and agency change readiness assessments.

Modernization of core enterprise systems will be complete in fiscal year 2026.

Have you heard about **NASPO**?

As of late September and in partnership with the Department of Enterprise Services, master contract participating agreements have been completed with five prospective, major software vendors in the public sector software as a service marketplace.

In August 2019, the OneWa executive steering committee approved use of this master contract. The NASPO ValuePoint program includes SaaS services, and competitive procurement steps recognized by the state of Washington have already been completed with vendors. For vendors that choose to participate, there are a wide variety of services that can be offered within the ValuePoint program.

Many Washington agencies already leverage NASPO vendors and are able to do so without duplicating traditional procurement activities. Instead, the focus can be on business requirements and determining best product fit.

Approval by our steering committee to use NASPO ValuePoint is a significant milestone and means a clear path forward is in place for the state to expedite the selection of a SaaS solution. As noted above, we're scheduled to have the SaaS vendor selected no later than third quarter fiscal year 2020.

Industry Expertise

Throughout 2019, OneWa has been communicating its progress toward procuring external expertise to advise the state as we approach modernization of the five core administrative functions.

After a successful procurement process, the work of these experts has begun: Deloitte, for organizational change management on behalf of the enterprise; Plante Moran, for selection of a software as a service vendor and procurement assistance services; and ISG Public Sector, for ongoing expertise and advice in SaaS implementations.

Cloud-based systems modernization is an emerging business resource for the public sector. Product features and vendor services, as well as implementation approach and strategies are changing quickly. OneWa and enterprise business owners have been building our own knowledgebase during 2019, completing site visits and research with other states on similar modernization journeys.

As promised, our expert partners are reviewing this research, familiarizing themselves with the nature of our state's federated structure, leveraging current experience and developing a comprehensive modernization approach that is both smart and fiscally responsible.

Our partners' ongoing validation of the program's scope, schedule, budget and strategy will be the focus from now through the end of the fiscal year. Early attention has focused on strategic working sessions to understand and refine the assumptions we've been developing through the year.

As noted above, the work of our vendors will influence final determination of the implementation order of remaining functions and the overall implementation strategy. Adjustments will be communicated to stakeholders appropriately.