

# OFFICE OF FINANCIAL MANAGEMENT

## 2018-21 Strategic Plan

### STRATEGIC ANCHORS

#### Our vision

Better information. Better decisions.  
Better government. Better Washington.

#### Our mission

To support and improve state government on behalf of all Washingtonians.

#### Our commitment

We will provide the leadership, direction and information our customers and staff need to progress from vision to action and keep the public informed through timely information and data.

### OUR VALUES

#### Integrity

We provide timely, accurate answers, clear, open and honest communications with customers, stakeholders and co-workers.

#### Collaboration

We promote teamwork, drawing on the expertise and talents of many to achieve common goals.

#### Respect

We recognize the value of diverse backgrounds and perspectives; our interactions with others are founded on dignity, fairness and understanding.

#### Leadership

We establish a clear vision, share that vision with others and provide the information, knowledge, methods, and tools to realize that vision.

#### Excellence

We strive for the highest standards of data and information quality, pursue continuous improvement of our work and creatively approach issues and problems.

#### Adaptability & Change

We will expand our capacity to meet the needs of state government in a rapidly changing environment.

#### Customers

Collect and use customer feedback to improve work processes.

#### Change & Adaptability

Empower staff to lead and/or manage change.

#### Employee Experience

We strive to attract, grow and develop an engaged, competent workforce.

#### Organizational Culture

Actively promote a respectful and inclusive workplace.

#### Staffing

Take steps to address workload and align compensation with peer professionals.

#### Physical Work Environment

Enhance the safety culture of the agency and improve facilities for both safety and operational utility.

#### Workforce Skills & Training

Provide tools and training to maximize employee effectiveness and satisfaction.

#### Managing and Disseminating Data and Information

We will continually improve the quality of our data and information while offering more and better access in a secure environment.

#### Quality and Security

Create a data sharing initiative focused on inventory and standardization.

#### Access

Integrate data visualization tools and skills into our research and communication strategies.

#### Technology Changes, Investments & Support

We will improve information technology tools, skills and support for OFM and state agencies to better serve state government and the public.

#### Technological Environment

Establish an OFM IT unit to meet current staff and customer needs, develop plans for the future, and support OFM's strategic goals.

Develop and implement strategic plans for core IT systems.