

ATTACHMENT G - COMPLIANCE (15 total points)

Bidders must number each response so that it corresponds to the inquiry number. The response must begin with a restatement of the inquiry followed by the Bidder's response to the inquiry. A reference to another section will not suffice, each answer must stand alone.

Inquiries:

1. (2 points) Do you utilize the services of any subcontractors to fulfill criminal record searches, or any other search? If so, identify the methods used including quality control procedures.

2. (3 points) Do you use databases for any searches? If so, please describe:
 - i. The nature of the database
 - ii. Any limitations on the usage of the database
 - iii. Any legal compliance issues, such as FCRA Section 613

3. (5 points) Describe your measures to ensure legal compliance pertaining to employment screening (i.e. FCRA, EEOC, etc.).

4. (2 points) Do you offer adverse action letter fulfillment / solutions to clients?
If yes, please describe the available resources, procedures, and extra charges involved.

5. (2 points) What is your company's process for resolving consumer disputes?

6. (1 points) Does your company provide guidance or subject-matter expertise (SME) in the form of a Compliance professional, or in-house counsel?

(Responses to this Attachment must be submitted as a single Word/pdf File – labeled as: RFP 23-100 Attachment G - [Your Entity Name])

Bidder's name: _____

Solicitation Number: RFP 23-100

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Attachment G – Compliance

Dated: January 31, 2023