

**State of Washington - Office of Financial Management
 Status of Audit Resolution
 December 2020**

Department of Health

Agency 303

Audit Report	Finding Number	Finding and Corrective Action Status
2019 F	006	<p>Finding: The Department of Health did not have adequate internal controls over and did not comply with cash management requirements for the Special Supplemental Nutrition Program for Women, Infants, and Children grant.</p> <p>Corrective Action: The Department concurs with the finding.</p> <p>As of July 2019, the Department updated the Cash Management Improvement Act (CMIA) agreement to accurately reflect planned cash draw actions for fiscal year 2020.</p> <p>To strengthen internal controls over program cash management, the Department:</p> <ul style="list-style-type: none"> • Reviewed and updated agency procedures to ensure cash draws are performed in accordance with the current CMIA agreement. • Provided training to ensure staff understand the federal requirements related to cash management. • Began cross training on the cash draw process to ensure draws are performed timely and in compliance with federal regulations. <p>The conditions noted in this finding were previously reported in finding 2018-006.</p> <p>Completion Date: January 2020, subject to audit follow-up</p> <p>Agency Contact: Kristina White External Audit Manager PO Box 47890 Olympia, WA 98504-7890 (360) 236-4547 kristina.white@doh.wa.gov</p>

**State of Washington - Office of Financial Management
 Status of Audit Resolution
 December 2020**

Department of Health

Agency 303

Audit Report	Finding Number	Finding and Corrective Action Status
2019 F	007	<p>Finding: The Department of Health did not have adequate internal controls over and did not comply with requirements for procurements of goods and services funded by the Special Supplemental Nutrition Program for Women, Infants, and Children program.</p> <p>Corrective Action: This finding resulted from a misunderstanding about an entity thought to be a quasi-governmental entity, which led to the procurement using an intergovernmental agreement instead of a competitive contracting process.</p> <p>As of December 2019, the Department:</p> <ul style="list-style-type: none"> • Terminated the contract with the entity that listed itself as a quasi-governmental entity. • Processed a replacement contract with the entity for grant program services using established contract procedures and the appropriate non-interagency contract terms. • Executed contracts for other grant programs with the entity that met sole source criteria following procedures stipulated in the Department of Enterprises Services procurement policies. • Communicated to contract staff that they must confirm the legal status of all entities. <p>Additionally, the Department will:</p> <ul style="list-style-type: none"> • Send periodic reminders to staff regarding the legal status of entities. • Confirm and document the quasi-governmental status of all new entities in the procurement files. <p>Completion Date: January 2020, subject to audit follow-up</p> <p>Agency Contact: Kristina White External Audit Manager PO Box 47890 Olympia, WA 98504-7890 (360) 236-4547 Kristina.White@doh.wa.gov</p>

**State of Washington - Office of Financial Management
 Status of Audit Resolution
 December 2020**

Department of Health

Agency 303

Audit Report	Finding Number	Finding and Corrective Action Status	
2019 F	046	<p>Finding:</p> <p>Corrective Action:</p> <p>Completion Date:</p> <p>Agency Contact:</p>	<p>The Department of Health did not have adequate internal controls over and did not comply with requirements to ensure complaints for Medicaid hospitals were responded to promptly.</p> <p>The Department concurs with the finding.</p> <p>The Department is committed to ensuring grant programs comply with state and federal regulations related to assessment of and response to hospital complaints. Program staff hold weekly meetings with the Centers for Medicare and Medicaid Services to discuss complaint cases that are in process.</p> <p>To address the audit recommendations, the Department has hired additional staff to assist with the complaint intake process for the entire division. The new staff are currently receiving training on processes and related federal regulations.</p> <p>Additionally, the Department will:</p> <ul style="list-style-type: none"> • Review the current process to identify areas for improvement to ensure hospital complaints are handled promptly and meet federal requirements. • Evaluate current policies and procedures to determine if any additional controls need to be implemented. <p>Corrective action is expected to be complete by January 2021</p> <p>Kristina White External Audit Manager PO Box 47890 Olympia, WA 98504-7890 (360) 236-4547 Kristina.White@doh.wa.gov</p>