## **Department of Corrections**

Agency 310

Audit	Finding	Finding and		
Report	Number	Corrective Action Status		
1034570	2023-001	Finding:	The Department of Corrections did not have adequate internal controls over the addition of phone credits to the accounts of incarcerated people.	
		Corrective Action:	The Department will ensure Intelligence and Investigations staff understand DOC Policy 470.150 and adhere to the requirement of not providing benefits to confidential informants in exchange for information.  The Department recently switched phone vendors to Securus. The Securus phone system does not allow staff members to add phone credits to an incarcerated individual's phone account.	
		Completion Date: Agency Contact:	March 2024, subject to audit follow-up  Anita Kendall Senior Director Business Services PO Box 41107 Olympia, WA 98504-1107 (360) 480-7915 Amkendall@doc1.wa.gov	