### Estimated Cash Receipts

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>2021-23</th>
<th>2023-25</th>
<th>2025-27</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>GF-State</td>
<td>NGF-Outlook</td>
<td>Total</td>
</tr>
<tr>
<td>Department of Revenue</td>
<td>54,000,000</td>
<td>91,800,000</td>
<td>93,600,000</td>
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</table>

**Total:** 0  54,000,000  0  91,800,000  0  93,600,000

### Estimated Operating Expenditures

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>2021-23</th>
<th>2023-25</th>
<th>2025-27</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>FTEs</td>
<td>GF-State</td>
<td>NGF-Outlook</td>
</tr>
<tr>
<td>Joint Legislative Audit and Review Committee</td>
<td>.8</td>
<td>244,500</td>
<td>244,500</td>
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<tr>
<td>Office of the Governor</td>
<td>.0</td>
<td>0</td>
<td>0</td>
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<tr>
<td>Office of State Treasurer</td>
<td>.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Office of Financial Management</td>
<td>.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Washington State Health Care Authority</td>
<td>.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Department of Revenue</td>
<td>.0</td>
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<tr>
<td>Office of Insurance Commissioner</td>
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</tr>
<tr>
<td>Utilities and Transportation Commission</td>
<td>.0</td>
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</tr>
<tr>
<td>Military Department</td>
<td>.0</td>
<td>0</td>
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<tr>
<td>Department of Social and Health Services</td>
<td>.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Department of Health</td>
<td>.0</td>
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<td>0</td>
</tr>
<tr>
<td>Department of Children, Youth, and Families</td>
<td>.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Superintendent of Public Instruction</td>
<td>.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>University of Washington</td>
<td>.0</td>
<td>0</td>
<td>0</td>
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**Total:** 0.8  244,500  244,500  244,500  0.2  65,400  65,400  65,400  0.2  54,200  54,200  54,200
## Estimated Capital Budget Expenditures

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<th>2023-25</th>
<th>2025-27</th>
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</thead>
<tbody>
<tr>
<td></td>
<td>FTEs</td>
<td>Bonds</td>
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</tr>
<tr>
<td>Joint Legislative Audit and Review Committee</td>
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<tr>
<td>Office of the Governor</td>
<td>0.0</td>
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<td>0</td>
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<tr>
<td>Office of State Treasurer</td>
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<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Office of Financial Management</td>
<td>0.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Washington State Health Care Authority</td>
<td>0.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Department of Revenue</td>
<td>0.0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Office of Insurance Commissioner</td>
<td>0.0</td>
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<td>0</td>
</tr>
<tr>
<td>Utilities and Transportation Commission</td>
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</tr>
<tr>
<td>Military Department</td>
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<tr>
<td>Department of Social and Health Services</td>
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<tr>
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<td>Department of Children, Youth, and Families</td>
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<td>Superintendent of Public Instruction</td>
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<td>University of Washington</td>
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<td>0</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>0.0</strong></td>
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<td><strong>0</strong></td>
</tr>
</tbody>
</table>

## Estimated Capital Budget Breakout

NONE

---

**Prepared by:** Breann Boggs, OFM

**Phone:** (360) 485-5716

**Date Published:** Final 10/20/2021
Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

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☐ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).

☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

<p>| | | |</p>
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<tr>
<td>Legislative Contact:</td>
<td>Phone:</td>
<td>Date:</td>
</tr>
<tr>
<td>Agency Preparation: Aaron Cavin</td>
<td>360-786-5194</td>
<td>05/28/2021</td>
</tr>
<tr>
<td>Agency Approval: Keenan Konopaski</td>
<td>360-786-5187</td>
<td>05/28/2021</td>
</tr>
<tr>
<td>OFM Review: Gaius Horton</td>
<td>(360) 819-3112</td>
<td>06/01/2021</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

This bill implements the national 988 behavioral health crisis response and suicide prevention line. It directs the Health Care Authority (HCA) and the Department of Health (DOH) to collaborate in establishing state crisis call center hubs and an enhanced response system. It imposes a tax for this line. It directs JLARC to review expenditures for the line and make recommendations.

Part I concerns the implementation of the line as well as required reporting and JLARC’s review.

• Section 101 concerns the legislature’s findings and intentions.
• Section 102 directs HCA and DOH to collaborate in establishing the crisis call center hubs and crisis response system.
• Section 103 establishes the Crisis Response Improvement Strategy (CRIS) Committee to advise the development of an integrated behavioral health crisis response and suicide prevention system. The work of CRIS will be reviewed by a steering committee. The Office of Financial Management (OFM) shall contract with the behavioral health institute at Harborview Medical Center to facilitate and provide staff support to the steering committee and CRIS Committee. The steering committee must develop a comprehensive assessment of the behavioral health crisis response and suicide prevention services system by January 1, 2022. The steering committee, with advice from the CRIS committee, must provide a progress report and the result of its comprehensive assessment to the governor and legislature by January 1, 2022, a report on further progress and recommendations by January 1, 2023, and a final report by January 1, 2024.
• Section 104 directs the CRIS steering committee to monitor and make recommendations related to funding and expenditures, with preliminary recommendations submitted to the governor and legislature by January 1, 2022 and final recommendations by January 1, 2023.
• Section 105 directs HCA and DOH to provide annual reports about the program beginning November 2023. It also directs JLARC to review how funds have been expended and determine whether funds were used to supplement or supplant baseline services. The audit report must be provided by November 1, 2027 and include recommendations about the adequacy of the funding and any other recommendations for improvement.
• Section 106 directs health plans to make next-day appointments available to enrollees experiencing urgent behavioral health conditions.
• Section 107 directs the governor to appoint a 988 hotline and behavioral health crisis system coordinator.
• Section 108 states that nothing in this act may be construed as evidence of legislative intent that the duties required by this act are owed to any person or class of persons.
• Section 109 directs HCA and DOH to create a draft technical and operational plan for the development and implementation of technology and platforms by January 1, 2022 and a final plan by August 31, 2022.

Part II concerns taxation. A statewide 988 behavioral health crisis response and suicide prevention line tax is imposed on the use of all radio access lines, interconnected voice over internet protocol service lines, and switched access lines. The statewide 988 behavioral health crisis response and suicide prevention line account is created in the state treasury.

Part III concerns appropriations.

Part IV concerns definitions and miscellaneous.

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE

Part V: New Rule Making Required
Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

☐ If fiscal impact is greater than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.

☐ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).

☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

<table>
<thead>
<tr>
<th>Legislative Contact:</th>
<th>Phone:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Preparation:</td>
<td>Jim Jenkins</td>
<td>Phone: 360-902-0403</td>
</tr>
<tr>
<td>Agency Approval:</td>
<td>Jamie Langford</td>
<td>Phone: (360) 870-7766</td>
</tr>
<tr>
<td>OFM Review:</td>
<td>Cheri Keller</td>
<td>Phone: (360) 584-2207</td>
</tr>
</tbody>
</table>
II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

Section 103 and 104 work required of the representative of the Office of the Governor serving as a member of the CRIS and also as a Steering Committee member can be done within current resources by reprioritizing workload.

E2S HB1477 AMS ENGR S29848.E impact:

Section 102 requires the Department of Health and Health Care Authority to collaborate to establish state crisis call center hubs and an enhanced crisis response system to prepare for implementation of the 988 crisis hotline.

Section 103 establishes the Crisis Response Improvement Strategy Committee (CRIS) for the purpose of providing advice in developing an integrated behavioral health crisis response and suicide prevention system. The Office of Financial Management (OFM) shall contract with the Behavioral Health Institute at Harborview Medical Center to facilitate and provide staff support to the steering committee and the CRIS. The Steering Committee must develop a comprehensive assessment of the behavioral health crisis services system by January 1, 2022.

Section 104 requires that the Steering Committee be facilitated by the Behavioral Health Institute at Harborview Medical Center through its contract with OFM and requires the Senate Committee Services, OFM, and the Office of Program Research to provide staffing assistance. The Steering Committee shall submit preliminary recommendations to the governor and the appropriate policy and fiscal committees of the legislature by January 1, 2022, and final recommendations to the governor and the appropriate policy and fiscal committees of the legislature by January 1, 2023.

Section 202 creates a statewide 988 behavioral health response and suicide prevention line tax on the use of all radio access lines and all interconnected voice over internet protocol service lines in the state.

Section 205 creates the statewide 988 behavioral health crisis response and suicide prevention line account.

The work required of the representative of the Office of the Governor serving as a member of the CRIS and also as a Steering Committee member can be done within current resources by reprioritizing workload.

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures

Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE
III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods

NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB

NONE

Part V: New Rule Making Required
Individual State Agency Fiscal Note

Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

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☐ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).

☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

 Legislative Contact:  

<table>
<thead>
<tr>
<th>Agency Preparation:</th>
<th>Phone:</th>
<th>Date:</th>
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<tbody>
<tr>
<td>Dan Mason</td>
<td>(360) 902-8990</td>
<td>05/30/2021</td>
</tr>
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<table>
<thead>
<tr>
<th>Agency Approval:</th>
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<tbody>
<tr>
<td>Dan Mason</td>
<td>(360) 902-8990</td>
<td>05/30/2021</td>
</tr>
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<table>
<thead>
<tr>
<th>OFM Review:</th>
<th>Phone:</th>
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</thead>
<tbody>
<tr>
<td>Ramona Nabors</td>
<td>(360) 902-0547</td>
<td>06/08/2021</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

E2SHB 1477 PL creates the statewide 988 behavioral health crisis response and suicide prevention line account, coupled with the general fund as the recipient of the earnings from investments under RCW 43.84.092 (4).

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures

Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods

NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB

NONE
Part V: New Rule Making Required
Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

☐ If fiscal impact is greater than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.

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☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

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<tr>
<th>Legislative Contact</th>
<th>Phone:</th>
<th>Date:</th>
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<tbody>
<tr>
<td>Agency Preparation: Jim Jenkins</td>
<td>Phone: 360-902-0403</td>
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<tr>
<td>Agency Approval: Jamie Langford</td>
<td>Phone: 360-902-0422</td>
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<tr>
<td>OFM Review: Cheri Keller</td>
<td>Phone: (360) 584-2207</td>
<td>06/09/2021</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

The changes to this new version of the bill does not change the fiscal impact related the Office of Financial Management (OFM) for Section 103 of this bill.

New section 303 appropriates the sum of $200,000, or as much thereof as may be necessary, for the fiscal biennium ending June 30, 2023, from the Statewide 988 behavioral health crisis response and suicide prevention line account to the Office of Financial Management and provided solely to provide staff and contracted services support to the committee created in section 103 of this bill.

E2S HB 1477 AMS ENGR S2948.E:

The changes to this new version of the bill does not change the indeterminate fiscal impact related the Office of Financial Management (OFM) in Section 103 of this bill.

Section 104 requires that the Steering Committee be facilitated by the Behavioral Health Institute at Harborview Medical Center through its contract with OFM and requires the Senate Committee Services, OFM, and the Office of Program Research to provide staffing assistance. The Steering Committee shall submit preliminary recommendations to the governor and the appropriate policy and fiscal committees of the legislature by January 1, 2022, and final recommendations to the governor and the appropriate policy and fiscal committees of the legislature by January 1, 2023.

E2S HB 1477 AMS WM S2735.1:

- Requires the Department of Health and Health Care Authority to collaborate to establish state crisis call center hubs and an enhanced crisis response system to prepare for implementation of the 988 crisis hotline.

- Section 103 establishes the Crisis Response Improvement Strategy Committee (CRIS) for the purpose of developing an integrated behavioral health crisis response system and requires the Office of Financial Management (OFM) to contract with the Behavioral Health Institute at Harborview Medical Center to facilitate and provide staff support to the CRIS.

- Imposes a tax on radio access lines, voice-over Internet protocol service lines, and switched access lines to fund activities related to an enhanced crisis response.

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures

Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE
III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail:  List FTEs by classification and corresponding annual compensation.  Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact
IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV, C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV, D - Capital FTE Detail:  List FTEs by classification and corresponding annual compensation.  Totals need to agree with total FTEs in Part IVB
NONE

Part V: New Rule Making Required
Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

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☐ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).

☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

Legislative Contact: Cari Tikka
Agency Preparation: Michael Paquette
OFM Review: Bryan Way

Phone: 360-725-1181 Phone: 360-725-0875 Phone: (360) 522-3976
Date: 06/10/2021 Date: 06/10/2021 Date: 06/10/2021
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact
Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

None

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail:
List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail:
List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE
Part V: New Rule Making Required
Part I: Estimates

No Fiscal Impact

Estimated Cash Receipts to:

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<th>FY 2022</th>
<th>FY 2023</th>
<th>2021-23</th>
<th>2023-25</th>
<th>2025-27</th>
</tr>
</thead>
<tbody>
<tr>
<td>NEW-State 00 - 00 -</td>
<td>17,900,000</td>
<td>36,100,000</td>
<td>54,000,000</td>
<td>91,800,000</td>
<td>93,600,000</td>
</tr>
<tr>
<td>Total $</td>
<td>17,900,000</td>
<td>36,100,000</td>
<td>54,000,000</td>
<td>91,800,000</td>
<td>93,600,000</td>
</tr>
</tbody>
</table>

Estimated Expenditures from:

<table>
<thead>
<tr>
<th>Account</th>
<th>FY 2022</th>
<th>FY 2023</th>
<th>2021-23</th>
<th>2023-25</th>
<th>2025-27</th>
</tr>
</thead>
<tbody>
<tr>
<td>GF-STATE-State 001-1</td>
<td>211,800</td>
<td>32,700</td>
<td>244,500</td>
<td>65,400</td>
<td>54,200</td>
</tr>
<tr>
<td>Total $</td>
<td>211,800</td>
<td>32,700</td>
<td>244,500</td>
<td>65,400</td>
<td>54,200</td>
</tr>
</tbody>
</table>

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

- [x] If fiscal impact is greater than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
- [ ] If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
- [x] Capital budget impact, complete Part IV.
- [x] Requires new rule making, complete Part V.

Legislative Contact:

<table>
<thead>
<tr>
<th>Name</th>
<th>Phone:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Beth Leech</td>
<td>Phone: 360-534-1513</td>
<td>Date: 05/28/2021</td>
</tr>
<tr>
<td>Don Gutmann</td>
<td>Phone: 360-534-1510</td>
<td>Date: 05/28/2021</td>
</tr>
<tr>
<td>Ramona Nabors</td>
<td>Phone: (360) 902-0547</td>
<td>Date: 06/08/2021</td>
</tr>
</tbody>
</table>

Form FN (Rev 1/00) 170,150.00 1

Request # 1477-11-1
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe, by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

Note: This fiscal note reflects language in E2SHB 1477 as passed in the 2021 Legislative Session.

CURRENT LAW:
Under current law each switched access line, radio access line, and voice over internet protocol (VoIP) line is taxed at 25 cents per month for state E-911 service and 70 cents per month for local E-911 service. Prepaid wireless lines are taxed on each purchase.

COMPARISON OF AMENDMENT WITH SECOND ENGROSSED SECOND SUBSTITUTE BILL:
The amendment lowers the tax rate to 24 cents beginning October 1, 2021, and 40 cents beginning January 1, 2023.

PROPOSED LAW:
This bill requires the establishment of state crisis call center hubs and enhancements to the crisis response system.

Behavioral health and suicide prevention crisis services includes a "988 crisis hotline" which is defined as the universal telephon number within the United States designated for the purpose of the national suicide prevention and mental health crisis hotline system operating through the national suicide prevention lifeline.

A statewide 988 behavioral health crisis response and suicide prevention line tax is created and applied to all switched access lines (copper landlines), radio access lines and VoIP lines:
- Beginning October 1, 2021, through December 31, 2022, the tax rate is 24 cents on each switched access line, radio access line and VoIP line; and
- Beginning January 1, 2023, the tax rate is 40 cents for each switched access line, radio access line and VoIP line.

Collections from the 988 behavioral health crisis response and suicide prevention line tax must be deposited by the State Treasurer into the statewide 988 behavioral health crisis response and suicide prevention line account created in this legislation.

This tax is the only 988 funding obligation imposed for 988 behavioral health crisis response service within Washington and no tax, fee, surcharge, or other charge shall be imposed by any subdivision of the state for 988 funding purposes.

The tax sections of this bill take effect on October 1, 2021. His bill contains an emergency clause for the establishment of the crisis response improvement strategy committee which takes effect immediately upon the Governor’s approval.

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

ASSUMPTIONS:
- The tax applies to all switched access lines, radio access lines, VoIP lines, and prepaid wireless, and is due monthly.
- Based on the last five years of E-911 collections, growth is 1.8 percent, but it is assumed that the market will reach a saturation point. For this estimate, assume one percent annual growth per fiscal year.
- Currently, there are an estimated six million cellular lines (radio access lines), over one million VoIP lines, one million switched access lines, and about 12 million prepaid wireless transactions per year.
- This legislation passes effective October 1, 2021, and impacts eight months of cash collections in Fiscal Year 2022.
- NEW = 988 behavioral health crisis response and suicide prevention line account.
DATA SOURCES:
- Department of Revenue E-911 data

REVENUE ESTIMATES:
This bill generates new state revenues for a 988 behavioral health crisis response and suicide prevention line by an estimated $17.9 million in the eight months of impacted collections in Fiscal Year 2022, and by $36.1 million in Fiscal Year 2023, the first full year of impacted collections.

TOTAL REVENUE IMPACT:

State Government (cash basis, $000):

<table>
<thead>
<tr>
<th>FY</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>FY 2022</td>
<td>$17,900</td>
</tr>
<tr>
<td>FY 2023</td>
<td>$36,100</td>
</tr>
<tr>
<td>FY 2024</td>
<td>$45,700</td>
</tr>
<tr>
<td>FY 2025</td>
<td>$46,100</td>
</tr>
<tr>
<td>FY 2026</td>
<td>$46,600</td>
</tr>
<tr>
<td>FY 2027</td>
<td>$47,000</td>
</tr>
</tbody>
</table>

Local Government, if applicable (cash basis, $000): None.

II. C - Expenditures

Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing

ASSUMPTIONS:
- This legislation will affect 5,600 service providers who will collect and remit tax.
- The legislation includes a provision that the Department may assess subscribers for unpaid tax due. Expenditures assume that taxes will be collected and remitted by service providers who have personal liability for uncollected or unremitted tax, so does not include costs to bill individuals.

FIRST YEAR COSTS:
The Department will incur total costs of $211,800 in Fiscal Year 2022. These costs include:

- Labor Costs - Time and effort equates to 1.46 FTEs.
- Test and verify computer systems for inclusion of the new line tax. This will require the expiration of three reporting line codes which will be recreated and renamed to cover both the E911 and 988 Health Crisis Response taxes.
- Paper returns will be updated, including split rate reporting for annual filers.
- Update and test financial reports and transfer of funds to a new account.
- Answer additional phone calls at the telephone information center on tax questions and tax return preparation from businesses, individuals and accountants.
- Create a Special Notice and identify publications and information that need to be created or updated on the Department’s website.
- Respond to letter ruling requests, email inquiries, and more difficult call backs from the telephone information center.
- Process returns, payments and all associated work items, including issuing assessments for return errors and underpayments.
- Assist taxpayers with reporting questions and respond to inquiries via email, web message, and paper correspondence.
- Examine accounts and make corrections as necessary.
Object Costs - $58,100.
- Contract computer system programming.
- Print and mail a special notice to all affected taxpayers.
- Print and mail notifications and correspondence to taxpayers who do not file returns electronically.

SECOND YEAR COSTS:
The Department will incur total costs of $32,700 in Fiscal Year 2023. These costs include:

Labor Costs - Time and effort equates to 0.2 FTE.
- Test and verify computer systems to revise the 988 Health Crisis Response tax rate.
- Process tax return work items, assist taxpayers with reporting questions and respond to inquiries via email and web message and paper correspondence.
- Examine accounts and make corrections as necessary.

Object Costs - $13,200.
- Contract computer system programming

ONGOING COSTS:
Ongoing costs for the 2023-25 Biennium equal $65,400 and include similar activities described in the second year costs. Time and effort equates to 0.2 FTE.

Part III: Expenditure Detail
III. A - Expenditures by Object Or Purpose

<table>
<thead>
<tr>
<th>Object Costs</th>
<th>FY 2022</th>
<th>FY 2023</th>
<th>2021-23</th>
<th>2023-25</th>
<th>2025-27</th>
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<tbody>
<tr>
<td>FTE Staff Years</td>
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<td>0.2</td>
<td>0.8</td>
<td>0.2</td>
<td>0.2</td>
</tr>
<tr>
<td>A-Salaries and Wages</td>
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<td>12,500</td>
<td>104,800</td>
<td>25,000</td>
<td>17,900</td>
</tr>
<tr>
<td>B-Employee Benefits</td>
<td>33,200</td>
<td>4,500</td>
<td>37,700</td>
<td>9,000</td>
<td>6,400</td>
</tr>
<tr>
<td>C-Professional Service Contracts</td>
<td>52,800</td>
<td>13,200</td>
<td>66,000</td>
<td>26,400</td>
<td>26,400</td>
</tr>
<tr>
<td>E-Goods and Other Services</td>
<td>23,500</td>
<td>2,300</td>
<td>25,800</td>
<td>4,600</td>
<td>3,200</td>
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<tr>
<td>J-Capital Outlays</td>
<td>10,000</td>
<td>200</td>
<td>10,200</td>
<td>400</td>
<td>300</td>
</tr>
<tr>
<td><strong>Total</strong></td>
<td><strong>$211,800</strong></td>
<td><strong>$32,700</strong></td>
<td><strong>$244,500</strong></td>
<td><strong>$65,400</strong></td>
<td><strong>$54,200</strong></td>
</tr>
</tbody>
</table>

III. B - Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA

<table>
<thead>
<tr>
<th>Job Classification</th>
<th>Salary</th>
<th>FY 2022</th>
<th>FY 2023</th>
<th>2021-23</th>
<th>2023-25</th>
<th>2025-27</th>
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<td>0.1</td>
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<td>0.1</td>
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<td>RECORDS MGMT SUPV</td>
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<td>TAX POLICY SP 3</td>
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<td>0.0</td>
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<td></td>
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<tr>
<td><strong>Total FTEs</strong></td>
<td><strong>1.5</strong></td>
<td><strong>0.2</strong></td>
<td><strong>0.9</strong></td>
<td><strong>0.2</strong></td>
<td><strong>0.2</strong></td>
<td></td>
</tr>
</tbody>
</table>
III. C - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods

NONE

None.

Part V: New Rule Making Required

Identify provisions of the measure that require the agency to adopt new administrative rules or repeal/revise existing rules.

Should this legislation become law, the Department will use the expedited process to amend WAC 458-20-195, titled: “Taxes, deductibility.” Persons affected by this rule making would include taxpayers subject to the 988 Health Crisis Response tax.
Individual State Agency Fiscal Note

Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

☐ If fiscal impact is greater than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.

☒ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).

☐ Capital budget impact, complete Part IV.

☒ Requires new rule making, complete Part V.

Legislative Contact: Jane Beyer  Phone: 360-725-7043  Date: 05/27/2021  
Agency Preparation: Byron Welch  Phone: 360-725-7037  Date: 05/27/2021  
OFM Review: Jason Brown  Phone: (360) 742-7277  Date: 05/27/2021
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact
Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

Section 103(3)(d) appoints the Insurance Commissioner, or his or her designee, to the Crisis Response Improvement Strategy Committee (CRIS committee) established in section 103(1).

Section 103(4) requires the CRIS committee to assist the steering committee established by the act to identify barriers and make recommendations to implement and monitor the progress of the 988 crisis hotline in Washington and make recommendations on statewide improvement of behavioral health crisis response services.

Section 103(8)(d) establishes a cross-system crisis response collaboration subcommittee to examine and define the complementary roles and interactions between mobile rapid response crisis teams, designated crisis responders, law enforcement, emergency medical services teams, 911 and 988 operations, public and private health plans, behavioral health crisis response agencies, nonbehavioral health crisis response agencies, and others needed to implement this act.

Section 103(11) requires the steering committee, with the advice of the CRIS committee, to report its process, findings, and preliminary or final recommendations to the Governor and the legislature by January 1, 2022, January 1, 2023, and January 1, 2024.

Section 106 requires health plans issued or renewed on or after January 1, 2023 to make next-day appointments for covered behavioral health services available to enrollees experiencing urgent, symptomatic behavioral health conditions that require immediate, but not emergent, attention. The appointment can be with a provider other than a behavioral health provider and may be provided through telemedicine.

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE
Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE

Part V: New Rule Making Required

Identify provisions of the measure that require the agency to adopt new administrative rules or repeal/revise existing rules.

In order for the Office of Insurance Commissioner to monitor health carrier compliance with the next-day appointment standard, ‘normal’ rulemaking will be required, in FY2022, to add a new network access reporting requirement to WAC 284-170-280.
Bill Number: 1477 E 2S HB PL  
Title:  
Agency: 215-Utilities and Transportation Commission

Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

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☐ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).

☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

<table>
<thead>
<tr>
<th>Legislative Contact</th>
<th>Phone:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Preparation: Amanda Hathaway</td>
<td>Phone: 360-664-1249</td>
<td>Date: 05/27/2021</td>
</tr>
<tr>
<td>Agency Approval: Amanda Hathaway</td>
<td>Phone: 360-664-1249</td>
<td>Date: 05/27/2021</td>
</tr>
<tr>
<td>OFM Review: Jenna Forty</td>
<td>Phone: (564) 999-1671</td>
<td>Date: 05/27/2021</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact
Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

This bill amends RCW 71.24.025 and adding new chapters 71.24 RCW and to Title 82 RCW. The Department of Heath will be leading the implementation for the provisions of the bill and is required to collaborate with other state agencies in carrying out its purpose. The Utilities and Transportation Commission (UTC) is no longer an agency listed for collaborative effort. UTC assumes no workload for this bill.

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE
Part V: New Rule Making Required
Part I: Estimates

☒ No Fiscal Impact

Estimated Cash Receipts to:
NONE

Estimated Operating Expenditures from:
NONE

Estimated Capital Budget Impact:
NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

☐ If fiscal impact is greater than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete entire fiscal note form Parts I-V.
☐ If fiscal impact is less than $50,000 per fiscal year in the current biennium or in subsequent biennia, complete this page only (Part I).
☐ Capital budget impact, complete Part IV.
☐ Requires new rule making, complete Part V.

<table>
<thead>
<tr>
<th>Legislative Contact:</th>
<th>Phone:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Preparation:</td>
<td>Regan Hesse</td>
<td>Phone: 253-512-8115</td>
</tr>
<tr>
<td>Agency Approval:</td>
<td>Regan Hesse</td>
<td>Phone: 253-512-8115</td>
</tr>
<tr>
<td>OFM Review:</td>
<td>Tyler Lentz</td>
<td>Phone: (360) 790-0055</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact
Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

There is no fiscal impact from this bill. Section 109 of the current bill requires the State 911 Coordination Office (SEOC) to collaborate with the Department of Health (DOH) to assure consistency and equity of care for individuals in crisis whether they call 911 or 988. It also asks for collaboration to assess training, policies and procedures in this area. The SECO and DOH already collaborate on several issues that impact 911 (mental health, crisis standards of care, EMS, etc.) and DOH is a member of the 911 Advisory Committee. The additional need to collaborate on the 988 system would not increase our costs.

Also, in Section 109, it is required that SECO collaborate in ensuring interoperability between 988 and 911 systems to allow for the seamless transfer of calls. The 911 system already has the ability to seamlessly transfer calls in and out of our ESInet to any 10-digit or 3-digit number.

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail:
List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout

Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods.
IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB

Part V: New Rule Making Required
### Part I: Estimates

- **No Fiscal Impact**

**Estimated Cash Receipts to:**

NONE

**Estimated Operating Expenditures from:**

NONE

**Estimated Capital Budget Impact:**

NONE

---

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

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- Capital budget impact, complete Part IV.
- Requires new rule making, complete Part V.

<table>
<thead>
<tr>
<th>Legislative Contact:</th>
<th>Phone:</th>
<th>Date:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Agency Preparation:</td>
<td>Molli Ragsdale</td>
<td>360-902-8182</td>
</tr>
<tr>
<td>Agency Approval:</td>
<td>Molli Ragsdale</td>
<td>360-902-8182</td>
</tr>
<tr>
<td>OFM Review:</td>
<td>Bryan Way</td>
<td>(360) 522-3976</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact
Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE

Part V: New Rule Making Required
Individual State Agency Fiscal Note

Bill Number: 1477 E 2S HB PL  Title:  Agency: 303-Department of Health

Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

Check applicable boxes and follow corresponding instructions:

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☐ Capital budget impact, complete Part IV.

☐ Requires new rule making, complete Part V.

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<th>Legislative Contact</th>
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<tr>
<td>Agency Preparation: Melissa Hoyt</td>
<td>Phone: 360-236-4543</td>
<td>06/18/2021</td>
</tr>
<tr>
<td>Agency Approval: Carl Yanagida</td>
<td>Phone: 360-789-4832</td>
<td>06/18/2021</td>
</tr>
<tr>
<td>OFM Review: Gaius Horton</td>
<td>Phone: (360) 819-3112</td>
<td>06/21/2021</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

As compared to the second substitute bill, this engrossed second substitute bill instructs the crisis response improvement strategy committee to develop a workplan to establish capacity for the crisis call center hubs to integrate Spanish language interpreters and Spanish-speaking call center staff into their operations and to ensure the availability of resources to meet the unique needs of persons in the agricultural community who are experiencing mental health stresses. The department assumes this is not a service it must accommodate in its fiscal impact at this time, as the bill only mandates the committee to develop the workplan and to determine the cost to implement it, not for the department to immediately implement it. Therefore, the fiscal impact of this engrossed second substitute is the same as the second substitute.

**************************

Section 102
· Prior to July 16, 2022, the Department of Health (department) must contract with approved call center(s) with enough funding to manage an expected increase in calls to the crisis lines. This funding must be adequate to achieve an in-state call response rate of at least 90 percent.
· By July 1, 2023, the department must establish rules that create standards that crisis hotline centers across the state must meet in order to be designated as a crisis call center hub. The department must use those standards to designate crisis call center hubs no later than July 1, 2024.
· Allows the department to revoke the crisis call center hub designation on any call center that fails to comply with contracted requirements.
· Assigns the responsibility to lead the adoption of rules regarding this section from the department to the Washington State Health Care Authority (HCA). HCA must consult with the department in adopting these rules.
· The department must collaborate with the state enhanced 911 coordination office, emergency management division, and military department to use technology that allows the 988 system to operate efficiently with other emergency response systems throughout the state.

Section 103
· The department, in consultation with HCA, must convene the 988 implementation team to prepare the state’s national suicide prevention lifeline call centers to transition successfully to the 988 crisis hotline. The representative from DOH shall be the chair of the team. Staff support for the 988 implementation team must be provided by the department of health.
This team must:
· Provide guidance and consultation to DOH;
· Assist in determining how to achieve an in-state call response rate of at least 90 percent;
· Review the adequacy of training for crisis hotline center personnel and 911 public safety telecommunicators;
· Report its findings and recommendations to the Governor and the policy and fiscal committees of the Legislature by January 1, 2022.
· This team sunsets July 1, 2022.

Section 104
· The crisis response improvement strategy committee is created, which will be facilitated and staffed by a private entity selected by the Office of Financial Management and will contain representation from various emergency response organizations, behavioral health providers, payers, users, and legislators. Membership shall be appointed by HCA. DOH will have one representative. This committee shall make recommendations to implement and monitor the progress of the
988 crisis hotline and on the statewide improvement of behavioral health crisis response services by January 1, 2023.

Section 105 (Formerly in Section 202)
· In partnership with HCA, the department must provide an annual report on 988 (due November 2023 and annually thereafter) regarding usage and call outcomes and services (mobile rapid response, stabilization)
· It must coordinate with department of revenue (and any other applicable entities) to develop and submit information to the Federal Communications Commission.

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures
Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail
III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact
IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE
Part V: New Rule Making Required
Part I: Estimates

☐ No Fiscal Impact

Estimated Cash Receipts to:

NONE

Estimated Operating Expenditures from:

NONE

Estimated Capital Budget Impact:

NONE

The cash receipts and expenditure estimates on this page represent the most likely fiscal impact. Factors impacting the precision of these estimates, and alternate ranges (if appropriate), are explained in Part II.

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☐ Requires new rule making, complete Part V.

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<th>Legislative Contact</th>
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<tbody>
<tr>
<td>Agency Preparation: Renee Martine-Tebow</td>
<td>Phone: 360-725-4424</td>
<td>06/10/2021</td>
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<tr>
<td>Agency Approval: John Rich</td>
<td>Phone: (360) 725-4513</td>
<td>06/10/2021</td>
</tr>
<tr>
<td>OFM Review: Rayanna Evans</td>
<td>Phone: (360) 902-0553</td>
<td>06/14/2021</td>
</tr>
</tbody>
</table>
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

Passed Legislation Compared to Engrossed Bill:
-- Establishes the Crisis Response Improvement Strategy Committee, formerly the Crisis Response Implementation Strategy Steering Committee, to analyze and make recommendations related to the funding of 988 services. The Department of Children, Youth, and Families is not a named member of this committee.

Summary of Bill:
Requires the Department of Health and the Health Care Authority to collaborate on establishing crisis call center hubs and enhancing the crisis response system.
Establishes the Statewide 988 Behavioral Health Crisis Response Line Tax on phone lines to fund the crisis hotline centers and response services. DCYF does not receive any monies from this tax.

Substitute Bill Changes Impacting Previous Revenue Analysis: None.
Revenue Impact of Current Bill: This bill would have no revenue impact.

Substitute Bill Changes Impacting Previous Expenditure Analysis: None.
Expenditure Impact of Current Bill: This bill would have no expenditure impact.

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures

Briefly describe the agency expenditures necessary to implement this legislation (or savings resulting from this legislation), identifying by section number the provisions of the legislation that result in the expenditures (or savings). Briefly describe the factual basis of the assumptions and the method by which the expenditure impact is derived. Explain how workload assumptions translate into cost estimates. Distinguish between one time and ongoing functions.

Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE
IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout

Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail: List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE

Part V: New Rule Making Required
Part I: Estimates

☑ No Fiscal Impact

Estimated Cash Receipts to:
NONE

Estimated Operating Expenditures from:
NONE

Estimated Capital Budget Impact:
NONE

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☐ Requires new rule making, complete Part V.

Legislative Contact: Troy Klein
Phone: (360) 725-6294
Date: 05/27/2021

Agency Preparation: Mike Woods
Phone: 360 725-6283
Date: 05/27/2021

OFM Review: Cheri Keller
Phone: (360) 584-2207
Date: 06/10/2021
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact
Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

This revision to 1477 2SHB.PL adds a 10 year analysis to the fiscal note

II. B - Cash receipts Impact
Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

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Part III: Expenditure Detail

III. A - Operating Budget Expenditures
NONE

III. B - Expenditures by Object Or Purpose
NONE

III. C - Operating FTE Detail:  List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA
NONE

III. D - Expenditures By Program (optional)
NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures
NONE

IV. B - Expenditures by Object Or Purpose
NONE

IV. C - Capital Budget Breakout
Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods
NONE

IV. D - Capital FTE Detail:  List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB
NONE
Part V: New Rule Making Required
Individual State Agency Fiscal Note

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**Part I: Estimates**

- **No Fiscal Impact**

**Estimated Cash Receipts to:**

- NONE

**Estimated Operating Expenditures from:**

- NONE

**Estimated Capital Budget Impact:**

- NONE

---

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<tr>
<td>Agency Preparation:</td>
<td>Phone: 2065437466</td>
<td>Date: 05/27/2021</td>
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<tr>
<td>Agency Approval:</td>
<td>Phone: 2065437466</td>
<td>Date: 05/27/2021</td>
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<tr>
<td>OFM Review:</td>
<td>Phone: (360) 485-5716</td>
<td>Date: 06/04/2021</td>
</tr>
</tbody>
</table>

Legislative Contact:

Kelsey Rote

Phone: 2065437466

Date: 05/27/2021

Kelsey Rote

Phone: 2065437466

Date: 05/27/2021

Breann Boggs

Phone: (360) 485-5716

Date: 06/04/2021
Part II: Narrative Explanation

II. A - Brief Description Of What The Measure Does That Has Fiscal Impact

Briefly describe by section number, the significant provisions of the bill, and any related workload or policy assumptions, that have revenue or expenditure impact on the responding agency.

Section 103 create the crisis response improvement strategy committee and directs what the committee will do. It directs the Office of Financial Management (OFM) to contract with Harborview Medical Center’s Behavioral Health Institute (BHI) to facilitate and provide staff support to the Committee, and establishes the membership of the Committee.

Section 104 directs the steering subcommittee to monitor and make recommendations related to funding and other aspects of the statewide 988 line. It also directs the work of the steering committee to be facilitated by the Harborview BHI, with assessment from the Senate Committee Services, Office or Program Research, and OFM.

Section 202 imposes a tax increase on all radio access lines and inter-connected Voice Over Internet Protocol (VOIP) service lines.

II. B - Cash receipts Impact

Briefly describe and quantify the cash receipts impact of the legislation on the responding agency, identifying the cash receipts provisions by section number and when appropriate the detail of the revenue sources. Briefly describe the factual basis of the assumptions and the method by which the cash receipts impact is derived. Explain how workload assumptions translate into estimates. Distinguish between one time and ongoing functions.

II. C - Expenditures

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Part III: Expenditure Detail

III. A - Operating Budget Expenditures

NONE

III. B - Expenditures by Object Or Purpose

NONE

III. C - Operating FTE Detail:

List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part I and Part IIIA

NONE

III. D - Expenditures By Program (optional)

NONE

Part IV: Capital Budget Impact

IV. A - Capital Budget Expenditures

NONE

IV. B - Expenditures by Object Or Purpose

NONE

IV. C - Capital Budget Breakout

Identify acquisition and construction costs not reflected elsewhere on the fiscal note and describe potential financing methods.
IV. D - Capital FTE Detail:  List FTEs by classification and corresponding annual compensation. Totals need to agree with total FTEs in Part IVB.

Part V: New Rule Making Required