

# Results Washington

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Washington is a recognized national leader in adapting proven industry principles to continually improve state government. Gov. Jay Inslee established Results Washington in 2013 to strengthen performance management and continuous improvement throughout state government. Results Washington’s vision is to be a collaborative partner championing the best results for Washington. Aside from partnering with agencies to do work in line with its mission, Results Washington provides a valuable platform for agencies to highlight their work directly with the governor and staff.

In May 2020, new leadership joined Results Washington. With this new leadership, the program is evolving and adjusting several aspects of its work:

- Introducing Public Performance Reviews in early 2021. This is a new approach to the previous iteration of Results Reviews, which will partner with state agencies on complex, cross-enterprise projects.
- Moved the ninth annual Washington State Lean Transformation Conference to a virtual setting. This included thinking creatively about the content and how it was delivered.
- Thinking ahead to the next phase of Lean and continuous improvement in Washington. With agency inputs, Results



Washington will evaluate and adjust its approach to align with its “plan-do-check-adjust” continuous improvement methodology.

- Defining Results Washington’s role in state government’s performance management space. The program is putting updates to most existing metrics and dashboards on hold while it stands up the new review process.

Results Washington will continue to help with performance audits by housing one position that serves as the governor’s liaison to the State Auditor’s Office. This position will provide leadership, guidance, and technical assistance to executive branch agencies on performance audits.

You can find more information on the [Results Washington](#) website.