

You need to request your own user account because FPMT will prompt you for information to verify your sign in credentials. You will also need to provide answers to security questions that can be used to confirm your identity for password requests.

Overview1	
ADFS / Single Sign On (SSO) - Inside State Government Network (SGN)	
GoRPM Username & Password (Not Single Sign On)	

Overview

The FPMT sign in screen provides a link for you to request your new user account.

 Single sign on (SSO) is available via the State Government Network (<u>SGN</u>) when your agency uses the Active Directory Federated Services (<u>ADFS</u>). Contact your IT help desk if you need to determine if your agency supports single sign on (SSO).

Step	Action	Additional Information	
1	Select link to request new user account	Use Chrome, Edge or Firefox browser to go to the FPMT sign in screen (<u>https://fpmt.gorpm.com/</u>) to request your new user account.	
2	Select sign in verification method	You can verify sign in credentials using ADFS (use this for single sign on) or GoRPM (use this if your agency does not support single sign on).	
3	Provide information for your new user account	FPMT will require information to verify your sign in credentials. You will also need to provide answers to security questions that the system can use to confirm your identity for account resets or password requests.	
4	Check your email for next steps and additional information	FPMT will send you an automated email to verify your email address and sign in credentials. Use the link in the email to confirm your information.	
5	Contact your agency's FPMT administrator if you need edit rights	Your new user account will be setup as "read only." If you need edit rights, once your new read-only account has been approved by OFM, take the required <u>FPMT eLearning training</u> , and notify your <u>agency FPMT</u> <u>administrator</u> . Agency FPMT administrators are responsible for approving edit rights via an email to the <u>OFM Help Desk</u> . The email subject line should read:	
		FPMT Account Request Add Edit - User Name - Agency # (e.g., FPMT Account Request Add Edit - John Doe - 310)	
6	Subscribe to FPMT GovDelivery notifications	OFM uses GovDelivery to notify users of system outages, planned maintenance and other updates specific to FPMT.	
7	Refer to FPMT job aids for data entry tasks	OFM's <u>FPMT job aids</u> provide step-by-step instructions for all core system tasks.	
	FPMT uses standard software tools from GoRPM provided by our vendor R&K Solutions. Some of the screens and automated emails will have references to GoRPM or R&K solutions.		



ADFS / Single Sign On (SSO) - Inside State Government Network (SGN)

The FPMT sign in screen includes a link to request a new user account.

- Single sign on (SSO) is available via the State Government Network (<u>SGN</u>) when your agency uses the Active Directory Federated Services (<u>ADFS</u>). Contact your IT help desk if you need to determine if your agency supports single sign on (SSO).
- 1. Open: Browser.
- 2. Input: FPMT address (<u>https://fpmt.gorpm.com/</u>).
- **3.** Select: New user? request an account.

→ FPMT will prompt you to verify your sign in credentials.

→ FPMT uses standard software tools from GoRPM provided by our vendor R&K Solutions. Some of the screens and automated emails will have references to GoRPM or R&K solutions.

4. Select: Verify. Use this for single sign on (SSO).

→ FPMT will prompt you for additional information for your new user account.

➔ If you are prompted to confirm a digital certificate, select 'cancel' to proceed to the next step.

Windows Security Confirm Certificate Site ead.sts.wa.gov needs your credentials: Issuer: MS-Organization-Access Valid From: 8/6/2018 to 8/6/2028 Click here to view certificate properties OK Cancel

- **5. Input:** User ID (username).
- 6. Input: Password.

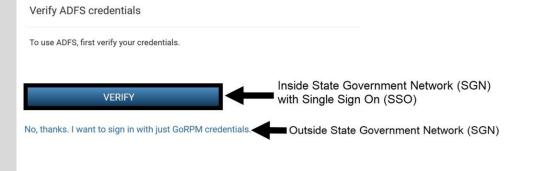
→ This is the user ID and password you use to log on to your agency network (state computer).

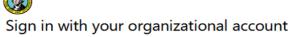
7. Select: Sign in.

→ ADFS will verify your sign in credentials.

Use Chrome, Edge, or Firefox for your browser.







someone@example.com

Password





Request New User Account Facilities Portfolio Management System (FPMT)

 8. Input: Email. → Use your work email address. → If you also need to access FPMT outside of the state government network (SGN), select the checkbox to also use GoRPM credentials to sign in. ✓ Also use GoRPM credentials to sign in 	Request an Account Request a user account for Washington State - Facilities Portfolio Management Tool ADFS: Verified Email Confirm email Also use GoRPM credentials to sign in
 9. Input: First name. 10. Input: Last name. 11. Input: Phone. 12. Input: Title. → Use your agency acronym and job title. For example, DES Facilities Planner. 	My Information First name Last name Phone Title
 13. Select: Security question. 14. Input: Answer. → Answers are not case sensitive. Leading and trailing whitespaces in answers will be trimmed. → Remember your answers to security questions because FPMT will use these to verify your sign in credentials and confirm your identify for account resets or password requests. 	FPMT uses standard security protocols. For example, you will need to provide answers for more than one security question. Security Questions Security question Answer Confirm answer
 15. Select: Submit. → FPMT will display a confirmation for next steps. 	SUBMIT Cancel
 16. Select: OK. → Go to your email account and open the verification notice. This will be a 'no-reply' automated email to verify your information. 	Request an Account Request a user account for GoRPM Next Step We need to verify your email address before your request for an account can be reviewed. A link has been sent to Sample@agency.wa.gov.



 17. Select: Verification link in your email. → FPMT will prompt you to answer a security question. 	From: no-reply-sow@gorpm.com Sent: Sample Date/Time To: Sample@agency.wa.gov Subject: Verify your Washington State - Facilities Portfolio Management Tool email address Next Step: Verify your Washington State - Facilities Portfolio Management Tool email address by navigating to the following link Sample verification link
 18. Input: Answer. 19. Select: Submit. → FPMT will display a confirmation. 20. Select: OK. → OFM Help Desk will review and process your request for a new user account. → FPMT will send you an automated email with information about your new user account. This process usually takes 1 to 3 business days. 	For your account safety, please answer your security question below Security question Answer SUBMIT Cancel SUBMIT Cancel Submit Submit Submit Cancel Submit Submit Submit Submit Submit Cancel Submit Submit Submit Cancel

→ In this example, we receive an automated email with information about our request for a new FPMT user account.

 If you do not receive a confirmation email, check your junk email settings to ensure you have not blocked email from 'no-reply' or 'gorpm' or rksolutions'.

From: no-reply-sow@gorpm.com Sent: Sample Date/Time To: Sample@agency.wa.gov Subject: Your Washington State - Facilities Portfolio Management Tool account has been approved

→ In this example, we select ADFS from the FPMT sign in screen to use our new user account.





GoRPM Username & Password (Not Single Sign On)

The FPMT sign in screen includes a link to request a new user account.

- If your agency does not support single sign on (SSO), you will need to input your username and password \checkmark each time you sign in to FPMT.
- 1. Open: Browser.
- 2. Input: FPMT (https://fpmt.go
- 3. Select: New u an account.

8. Input: Phone. 9. Input: Title.

Use Chrome, Edge, or Firefox for your browser.

2. Input: FPMT address (https://fpmt.gorpm.com/).	Q https://fpmt.gorpm.com/
 3. Select: New user? request an account. → FPMT will prompt you to verify your sign in credentials. → FPMT uses standard software tools from GoRPM provided by our vendor R&K Solutions. Some of the screens and automated emails will have references to GoRPM or R&K solutions. 	GORPM Washington State - Facilities Portfolio Management Tool
 4. Select: No thanks, I just want to sign in with GoRPM credentials. →Use this if your agency doesn't support single sign on (SSO). FPMT will prompt you for additional information for your new user account. 	Verify ADFS credentials To use ADFS, first verify your credentials. VERIFY Inside State Government Network (SGN) with Single Sign On (SSO) No, thanks. I want to sign in with just GoRPM credentials.
 5. Input: Email. → Use your work email address. 	Request an Account Request a user account for Washington State - Facilities Portfolio Management Tool ADFS: Not Verified Email Confirm email
 6. Input: First name. 7. Input: Last name. 8. Input: Phone. 9. Input: Title 	My Information First name Last name

→ Use your agency acronymn and job title. For example, DES Facilities Planner.

Phone

Title



10. Select: Security questions.**11. Input:** Answers.

➔ Answers are not case sensitive. Leading and trailing whitespaces in answers will be trimmed.

→ Remember your answers to security questions because FPMT will use these to verify your sign in credentials and confirm your identify for account resets or password requests.

12. Select: Submit.

 \rightarrow FPMT will send a verification notice to your email and display a confirmation for next steps.

13. Select: OK.

→ Go to your email account and open the verification notice. This will be a 'no-reply' automated email to verify your information.

14. Select: Verification link in your email.

→ FPMT will prompt you to answer a security question.

FPMT uses standard security protocols. For example, you will need	l to
provide answers for more than one security question.	

Security Questions Security question

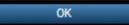
		-
Answer		
Confirm answer		
SUBMIT	Cancel	

Request an Account Request a user account for GoRPM

Next Step

We need to verify your email address before your request for an account can be reviewed.

A link has been sent to Sample@agency.wa.gov.



From: no-reply-sow@gorpm.com

Sent: Sample Date/Time To: Sample@agency.wa.gov

Subject: Verify your Washington State - Facilities Portfolio Management Tool email address

Next Step: Verify your Washington State - Facilities Portfolio Management Tool email address by navigating to the following link

Sample verification link

15. Input: Answer.
16. Select: Submit.
→ FPMT will display a confirmation.

17. Select: OK.

→ OFM Help Desk will review and process your request for a new user account.

➡ FPMT will send you an automated email with information about your new user account. This process usually takes 1 to 3 business days. For your account safety, please answer your security question below Security question

Sample security question

Answer		
	SUBMIT	Cancel
	Verify Email Verify your email address	
		ully verified. An email has been sent to Customer Support, and you wil ur account has been approved.



→ In this example, we receive an automated email with information about our request for a new FPMT user account.

The approval email will include your temporary password with a link to sign in so that you can change your temporary password before it expires. If you do not receive a confirmation email, check your junk email settings to ensure you have not blocked email from 'no-reply' or 'gorpm' or 'rksolutions'.

From: no-reply-sow@gorpm.com

Sent: Sample Date/Time

To: Sample@agency.wa.gov

Subject: Your Washington State - Facilities Portfolio

Management Tool account has been approved

→ In this example, we select username and password from the FPMT sign in screen to use our new user account.

