

Information System Services

RCW 43.20A

DSHS Enterprise Technology is the primary service provider for DSHS wide Information Technology (IT) services. The Division is responsible for network infrastructure and support, electronic messaging, telephone and voice services, production control, data security and disaster recovery, support of the Imaging system and the Social Service Payment System, enterprise architecture, formulating agency IT policy, maintaining an IT portfolio, facilitating application governance and the setting of agency IT standards; and coordinating oversight reporting to the Technology Services Board.

Program Mission

To transform lives by helping those who serve succeed.

Program Level Summary

Employment Summary

	2014-15 Actual	2015-16 Estimated	2016-17 Estimated	2017-18 Proposed	2018-19 Proposed
FTE Staff Years	190.7	134.1	139.6	140.0	139.6