

AUGUST 23, 2018

# ONE WASHINGTON PROGRAM UPDATE

Financial Management Advisory Council (FMAC)



One Washington

A Business Transformation Program

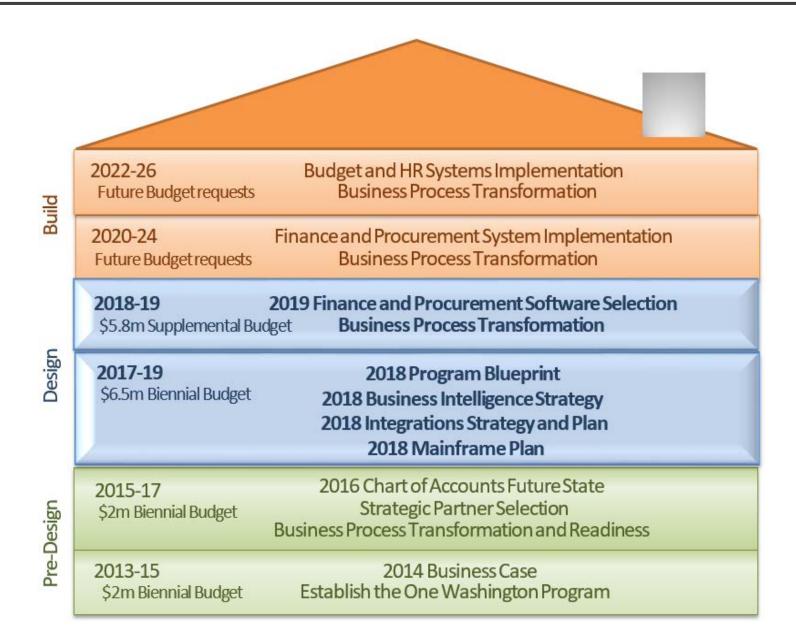
#### **Program Overview**

One Washington is a comprehensive, business transformation program to modernize and improve aging administrative systems and related business processes common across state government.

There are four key business areas with change management touching all areas:

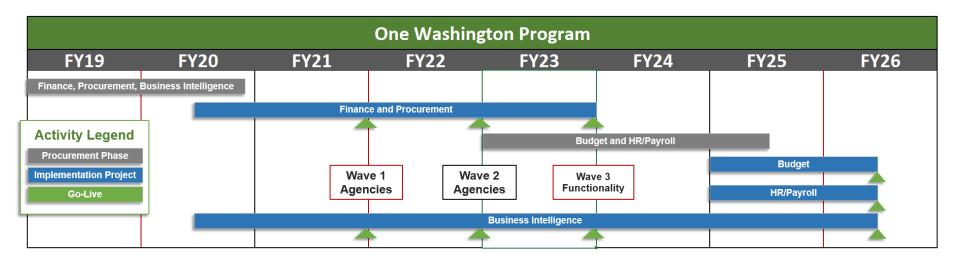


#### **Building the One Washington Program**



#### Implementation/Phasing Approach

- Finance and Procurement will be deployed in three waves:
  - Wave 1: Initial roll-out
  - Wave 2: Remaining agencies
  - Wave 3: Reserved for agencies that require expanded functionality to meet their business needs
- Budget and HR/Payroll will be deployed in one release



#### **Finance and Procurement Deployment Waves**

Implementation Wave	Detail				
Wave 1 Initial Release July FY22	<ul> <li>Department of Corrections</li> <li>Department of Enterprise Services (+ small agencies except for Payroll only)</li> <li>Department of Health</li> <li>Department of Services for the Blind</li> <li>Office of Financial Management</li> <li>Office of the Governor</li> <li>Office of the State Treasurer</li> <li>Utilities and Transportation Commission</li> <li>University of Washington (Integration only)</li> <li>Washington Technology Solutions</li> </ul>				
Wave 2 Initial Release July FY23	All other agencies				
Wave 3 Expanded Release July FY24	Agencies that require expanded functionality				

#### **Decommissioning Legacy Systems**

One Washington worked with agencies to identify agency-level administrative systems that could be decommissioned as the enterprise system is deployed:

Agency Administrative Systems					
Retire	118				
Keep	175				
Solution Dependent	21				
Total	314				

Note: Numbers include Finance, Procurement, Budget and HR/Payroll functions

# One Washington Work Streams

### Fiscal Year 2019

Organizational change management

Business capabilities and software procurement

Assess Finance organizational strategy and readiness

Assess Procurement organizational strategy and readiness

**Budget development** 

#### **Organizational Change Management Strategy**

- One Washington is about business transformation
- Changing processes involves people

#### Change Strategy: Focus is on the individual employee

Stakeholder identification and engagement

- Communications
- Training
- Business user engagement and business readiness planning



#### **Business Capabilities and Software Procurement**

### Compile common capabilities

Review common capabilities

Finalize common capabilities ldentify unique capabilities

Review and finalize unique capabilities

**Consolidate** capabilities

- Draft list based on other state examples
- Conduct
   workshops
   to review list
   with
   stakeholders
- Incorporate stakeholder feedback
- Conduct
   workshops
   with
   stakeholders
   and business
   owners
- Document Use Cases and business outcomes
- Incorporate stakeholder feedback from workshops and finalize capabilities
- Consolidate all capabilities into master list
- Feed into CPP documents

#### **Assess Finance Organizational Strategy and Readiness**

- Define a centrally governed and consistent statewide chart of accounts structure
- Analyze, identify and consolidate customer and payee files to a single master file
- Standardize agency interfaces
- Document accounting training needs for state staff
- Establish statewide federal grants Community of Practice

#### **FY 19 Finance Readiness Timeline**

Assess Finance Organizational Strategy and Readiness											
2018					2019						
Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun
Charter co	<mark>m</mark> pleted										
Review previous work on redesigning the COA & identify gaps					tify gaps						
			Close gaps io	dentified							
				Define each	COA element						
Map current use of COAs to new structure											
						Document h	ow new COA	outcomes are	captured		
							Determine l	evel of govern	ance for eacl	n element	
Merge age	ncy vendor file ir	nto the state	wide vendor	file							
						Move emplo	yees & board	members to	statewide ve	ndor file	
						Decommissi	on the agenc	y vendor file			
Gatherinfo	on agency AP/A	R systems									
Establish S	GN accessible se	erver									
			Convert age	ncy's data ext	racts from ER	to SGN acces	sible server a	nd standard a	vailable dat	a	
	Identify agend	cyreps									
	Survey/interv	iew agencies	S								
	Prepare train	ing plan									
	9	Submit decis	ion package								
Federal Gra	<mark>an</mark> ts Workgroup	established									
Develop common resources related to federal grants											
	Develop federal grant training curriculum										
							Identify and	address ongo	ing grant ma	nagement nee	eds

#### **Assess Procurement Organizational Strategy and Readiness**

- Comprehensive policy, law and rule review and recommendations for eProcurement readiness
- Review pending contract management guide and training, and develop related contract administration guide
- Participate in Data Team Spend Data Management Guidelines Creation
- Initial Research & Recommendations for DES to Establish a Statewide eMarketplace Policy
- Coordination with DES-led Enterprise Procurement Manual

### Comprehensive Policy, Law and Rule Review and Recommendations for eProcurement Readiness

- Conduct a thorough review of the state's procurement policies, statutes and rules
- Research other states policies with respect to procurement automation, for example Wisconsin, Arizona & New York
- Identify gaps in WA State laws, rules or policies for eProcurement readiness
- Determine any impediments to procurement automation
- Recommend to DES Policy Team any areas that can be changed or otherwise addressed in the development of the system's capabilities
- Legal review of analysis and recommendations

### Review Pending Contract Management Guide & Training - Develop Recommendations for Alignment with Procurement Automation

- Review the pending state Contract Management Guide & related training for alignment with procurement automation
- Identify any gaps between current practices & typical capability offerings of contract management systems
- Engage stakeholders to develop a strategy for addressing the gaps
- Make recommendations to DES Procurement Executives, Policy and Training Teams

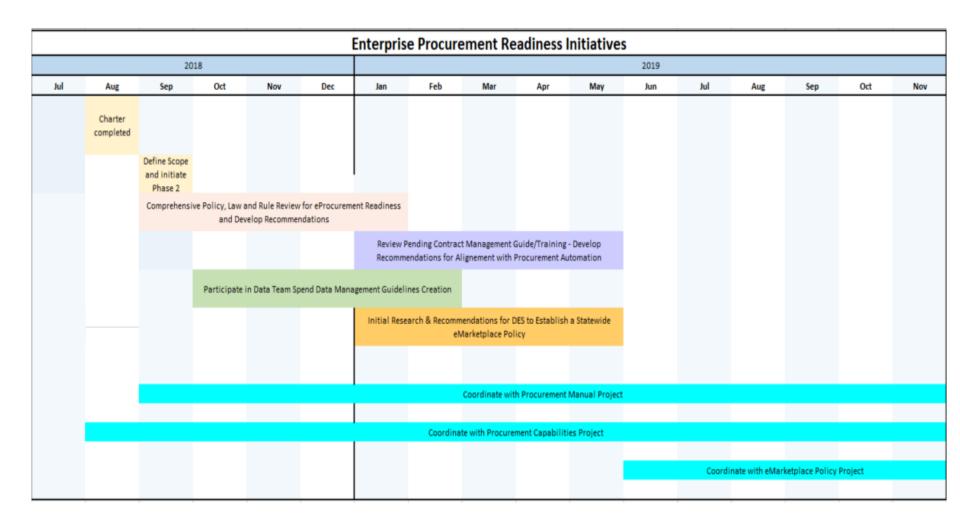
### Participate In Data Team Spend Data Management Guidelines Creation

- Participate as requested in One Washington Data Team to assist with development of spend data management objectives
- Review current spend data utilization practices for master contracts and agency business needs
- Develop new guidelines to collect/analyze data essential to employing best in class strategic sourcing practices
- Develop recommendations for any needed future spend data management policies to provide to DES Policy Team

### Initial Research & Recommendations for DES to Establish a Statewide eMarketplace Policy

- Conduct initial research & provide recommendations to DES Policy Team to assist in their development of a statewide eMarketplace policy that outlines:
  - Essentials/foundation of eMarketplace program/statewide system use
    - Non-state entity participation
    - Punch-out catalogs
    - Non-contract item availability
    - Catalog maintenance responsibilities
    - Item features/preferential presentation of certain items/suppliers in system
    - Assessing and collecting vendor sales reporting and related vendor administrative fee

#### **FY 19 Procurement Readiness Timeline**



#### **Program Blueprint Annual Summary**

	FY 19	FY 20	FY 21	FY 22	FY 23	FY 24	FY 25	FY 26
2017 - 2018 Program Blueprint	\$5.3m	\$26.4m	\$51.9m	\$57.9m	\$33.8m	\$24.7m	\$54.0m	\$49.9m
	Software Selection / Finance		Implemen	t - Finance	Software Selection / Budget	Implement - Budget		
	Software Selection / Procurement		Implement - Procurement			Software Selection / HR/Payroll	Implement	- HR/Payroll
		Implement Business Intelligence/Analytics						
Total One Washington Program Cost = \$303.9m								

Note: Estimates are for the One Washington program. Costs do not include agency costs or post-implementation maintenance and operations costs.

#### **Budget Guidance Timeline**

June

Met with DES, DOC and TRE to review budget guidance and make real-time adjustments to message

June

Met with remaining Wave 1 agencies with budget guidance

July and August

Budget guidance workshops with Wave 2 agencies September

Agencies
submit One
Washington
budget
requests to
One
Washington

October

One
Washington
coordinates
budget
request

#### **Biennial Budget Guidance**

	<b>2019-2</b> : Fu		
	Agency In-Kind	Will Consider for One Washington Budget Request	Post- Biennium Consideration
Configuration	✓		
Integration		✓	
Master Data Management	$\checkmark$		
<b>Data Conversions/Cleanup</b>	✓		✓
Reports/BI	$\checkmark$		
Security	✓		
Testing		✓	✓
OCM*		✓	✓

<sup>\*</sup>For Communications, Training, Engagement and Readiness



## FOR MORE INFORMATION:

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## TO PROVIDE FEEDBACK:

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