### December 4, 2024

# Disability Employment Report FY 2024 Findings & Disability Employment Services

OFM State Human Resources Department of Services for the Blind Department of Social and Health Services



## Agenda

- RCW Requirements
- PWD representation
- PWD hiring & turnover trends
- PWD sentiment
- State programs for disability employment services



## Requirements

- Agency with 100 and more employees (40)
- Agency data for People with Disabilities (PWD):

RCW <u>43.41.275</u>

Annual reporting

✓ Workforce number

✓ Hires

✓ Separations

✓ Hires from DSB clients

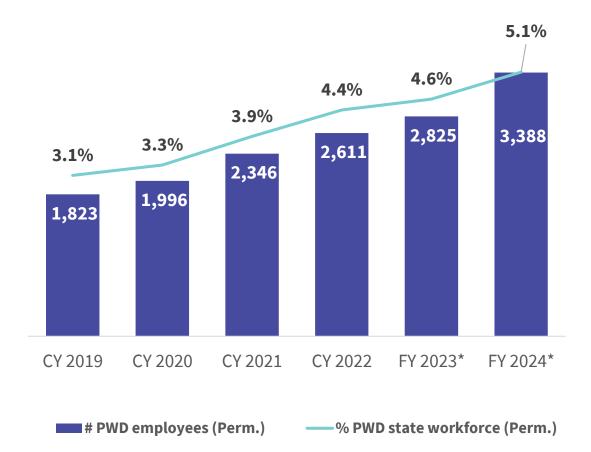
✓ Hires from DVR clients

✓ Current year planned hires



## **PWD: Workforce Representation**

- The number of employees with disabilities holding permanent appointments in the executive branch workforce has nearly doubled since 2019.
- In FY 2024, PWD employees constitute 5.1% of the total executive branch permanent appointments, and 92.7% of PWD employees serve in permanent roles.
- 7.1% of PWD employees are in management positions.

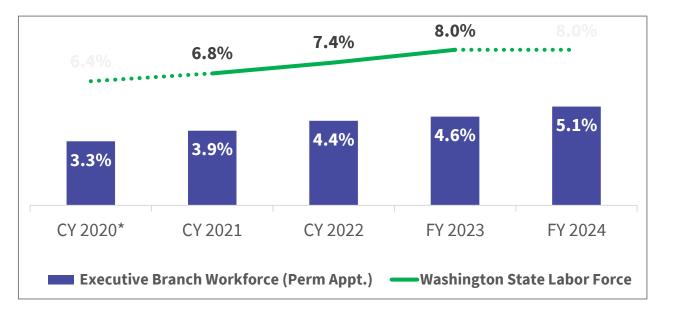




## **PWD: Demographics**

- The PWD community within the state workforce is notably diverse.
- Executive branch PWD representation remains lower than the WA state labor force. However, it is noted that 45% of the executive branch workforce did not disclose their disability status in FY 2024.

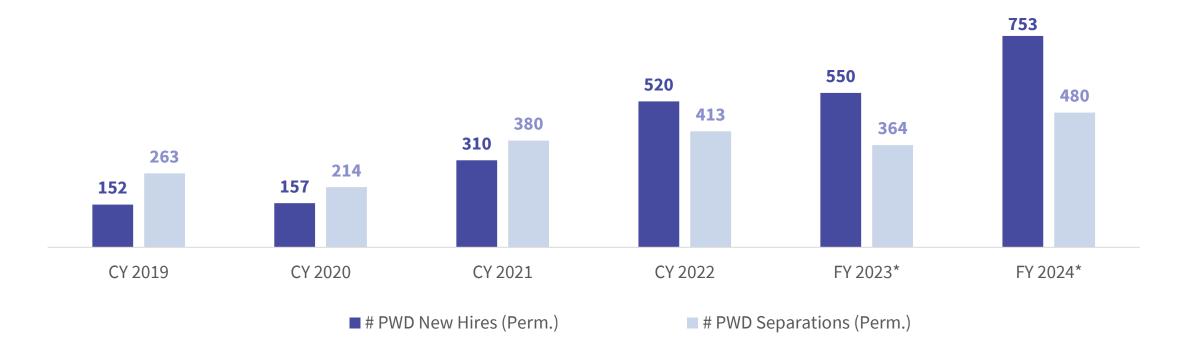
FY 2024 Diversity	PWD within executive branch	Executive branch total
Age 40 and over	67.9%	63.4%
Female	48.7%	48.4%
Veterans	<b>20.9</b> %	5.5%
Persons of Color	24.5%	23.5%
2SLGBTQIA+	17.9%	4.7%
X/Non-binary	3.3%	0.6%
Military spouse	3.2%	1.2%





### **PWD: Hiring Trends**

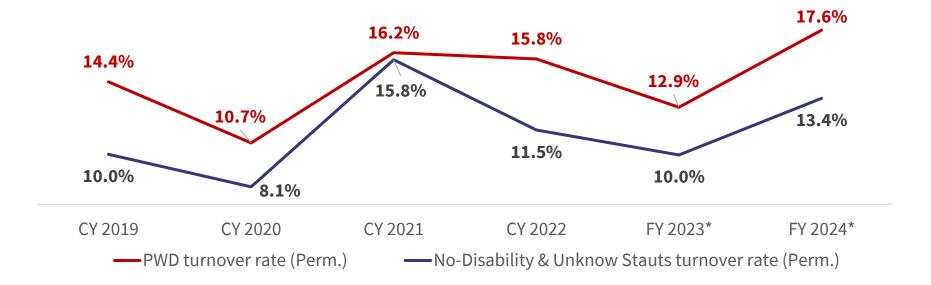
• In FY 2024, PWD made up 6.7% of all new hires in the permanent roles.





## **PWD: Turnover Trends**

- One in five PWD employees (20.4%) left their state employer in FY 2024 (17.6% exited state service entirely and 2.8% transferred to other state agencies), compared to 11.5% of the executive branch total.
- 48% of PWD turnover were voluntarily resigned, mostly from permanent appointments.





# **PWD: Employee Engagement**

Results from 2023 Employee Engagement Survey:

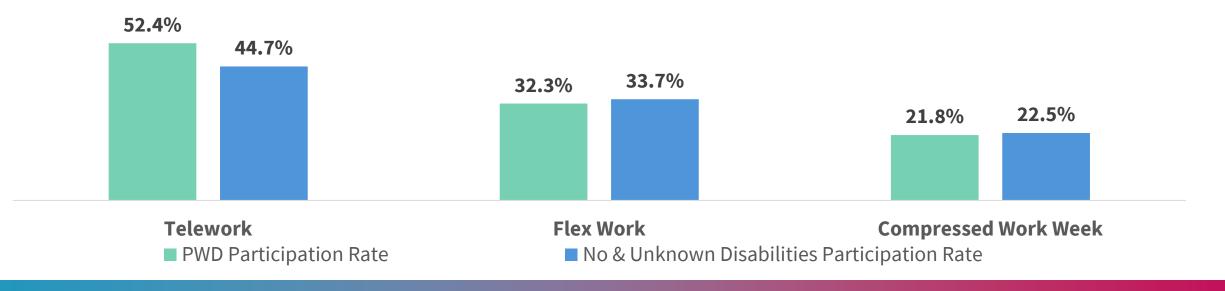
- PWD were less likely to be engaged in their work compared to those without a disability.
- PWD who engaged in telework for at least two days a week reported significant improvements in their overall engagement scores. Telework status is the key factor influencing PWD sentiment.

<b>Engagement Dimension</b>	% Increase in positive score (No telework vs. 100% telework)
Work/Life Balance	85% 🕇
Recognition	23% 🕇
Future Vision	23% 🕇
Involvement & Belonging	19% 🕇
Overall Engagement	19% 🕇



## **PWD: Hybrid Work Participation (FY 2024)**

- Compared to employees without disabilities and those with unknown disability status, PWD had slightly higher eligibility rates in all hybrid work options, including Telework (68.8%), Flex Work (77.8%) and Compressed Work Week (70.6%).
- PWD employees' actual participation in Flex Work and Compressed Work Week were significantly lower than in telework.





## **Opportunities for PWD Workforce Growth**

#### **Employer resources for Disability Employment Services:**

- Department of Services for the Blind (DSB)
- Division of Vocational Rehabilitation (DVR)
- Supported Employment in State Government (SESG)

FY 2024 Disability Employment Services	# Agencies	Total Headcount	Percent Workforce with Disabilities
DSB Client Hires	5	10	1.1% of PWD New Hires
<b>DVR Client Hires</b>	5	16	1.7% of PWD New Hires
SESG Employees	13	71	1.9% of PWD workforce



## Washington State Disability Employment Services



# DSB Services for HR and Hiring Managers

### **Core Business Services:**

- Staff Training
- Accommodations Consultation
- Sourcing and Staffing Assistance
- Employee Retention



# DSB Services for HR and Hiring Managers

### Workforce solutions:

- Internships
- Work based learning experiences
- On-the-Job Training
- Retention Services



# DSB Services for Agency Employees

### Employee Services:

- Accommodation Consultation and Support
- Training on Assistive Technology
- Training on Travel and Transportation
- Counseling



# Agency Overview and Contact

**Business Relations Services for State Agencies:** 

Lisa Wheeler, Assistant Director of Workforce Initiatives Lisa.wheeler@dsb.wa.gov

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#### **DVR Mission**

Transforming lives by assisting individuals with disabilities to fully participate in their communities through meaningful employment.

#### **DVR Vision**

To empower students, youth, and adults with disabilities to dream big and achieve their employment goals.







### DVR's Consultative Services for Employers:

- 1. Consultation on Best Practices for hiring retaining and promoting people with disabilities.
- 2. Refer Qualified DVR clients to meet your staffing needs.
- 3. Training on a variety of topics like disability etiquette, disability awareness, reasonable accommodations, and a variety of ADA Topics.
- 4. Connect hired DVR clients to assistive technology solutions.

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### Supported Employment in State Government (SESG) Program

SESG is for individuals with developmental or significant disabilities who require on-the-job training and long-term support to maintain their employment. Any state agency may participate in this exciting opportunity to support a diverse workforce.







### **Benefits of SESG**

- SESG positions <u>do not</u> count toward an agency's allotted full-time equivalent (FTE).
- Individuals with disabilities make great employees! They offer valuable skills for state agencies.
- SESG employees offer a unique and important perspective and contribute to the diversity of the agency's workforce.
- The SESG Manager assists state agencies throughout the SESG recruitment and hiring process.



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## **For more information**

FY 2024 Disability Employment Report

### **Contact:**

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