State Human Resources

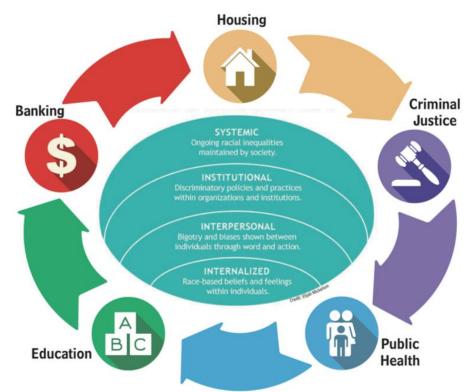
### Transforming HR Systems to Work for All



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# Systems work

"It's easier to build strong children than fix broken men" – Frederick Douglas



#### Institutional racism

Institutional racism is distinguished from the explicit attitudes or racial bias of individuals by the existence of systematic policies or laws and practices that provide differential access to goods, services and opportunities of society by race. Institutional racism results in data showing racial gaps across every system. For children and families it affects where they live, the quality of the education they receive, their income, types of food they have access to, their exposure to pollutants, whether they have access to clean air, clean water or adequate medical treatment, and the types of interactions they have with the criminal justice system.

## Government Systems

- Everything is connected
- As a Government, our services are the system
- People uphold systems
- PEAR and OoE work is about changing how we deliver services to our community
- State HR focus: HR systems change to ensure we have the right people in the right positions to do the work
- <u>https://youtu.be/LjGQaz1u3V4</u>

## HR as a System



### How Systemic Exclusion Shows Up





Performance Management

Training & Development

**Benefits** 

onboarding

Salary setting

Recruitment

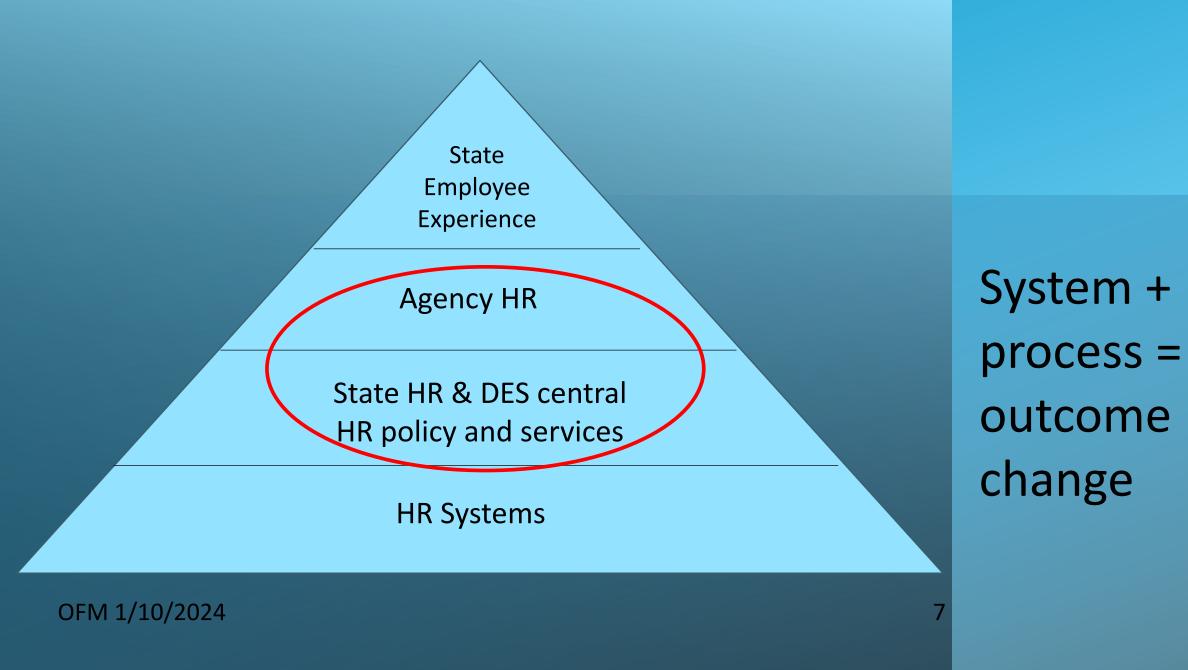
Employee Relations

Holidays and

schedules

An HR System designed for all





## **SHR** Priorities

- 1) A division of work that enhances equity and abolishes racism
- 2) A culture of belonging where every SHR team member has the tools, skills, bandwidth, and clarity of expectations to thrive in their role
- 3) The HR community and systems are "ready" to transition to the OneWA ERP.
- 4) Our systems and work are proactively addressing the priorities of the Legislature, Governor, and agency priorities and agile enough to pivot when necessary



# State HR Systemic Priorities for the Next 3-5 years



#### RECRUITMENT

TECHNOLOGY AND DATA GOVERNANCE CLASSIFICATION AND COMPENSATION

### **Recruitment Goals**



Standardizing the way work is done

Removing qualification barriers/adding cultural relevancy qualifications

2

Mitigating bias in assessment and interviewing

Tools and Processes to achieve recruitment goals

- Executive Order
- Facilitating statewide workgroups

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- E-learnings
- Building best-practice toolkits

### Technology and Data Governance Goals



Accessing the right data through enterprise governance Data transparency and story telling

Strategic portfolio and product management

Tools and Processes to achieve Technology goals

- Partnership with OneWA and readiness work
- Facilitating statewide workgroups and data governance plan
- Building a strategic HCM portfolio

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### **Classification and Compensation Goals**



### New Classification Plan

Continued equityfocused targeted increases

2

Building enterprise skillset and best practices

Tools and Processes to achieve Class & Comp goals

- RFP for vendor to create new classification plan
- Partnering with stakeholders and Gov's office to build out transition plan
- E-learning for HR professionals



How we move forward together

