

HUMAN RESOURCES MANAGERS MEETING

05 03 2023

Cindy Cotter, Devonee Davis, Dr. Adrian Thompson
DES

ONLINE RECRUITING SYSTEM (OLRS)

OLRS STATISTICS

Monthly Averages	FY16	FY17	FY18	FY19	FY20	FY21	FY22	FY23, Qtr3
Postings	1,079	973	1,000	1,032	925	857	1,436	1,453
Applications	31,181	31,556	30,959	30,080	27,774	22,297	25,864	27,362
Hits	923,000	904,106	887,597	830,452	1,284,131	1,756,731	2,551,986	2,441,261
Offers/Hires	922	1,030	948	1,024	1003	922	1,483	1,486

*Note: Hiring Freeze started May 18, 2020. Lifted April 28, 2021.
Data for internal use.*

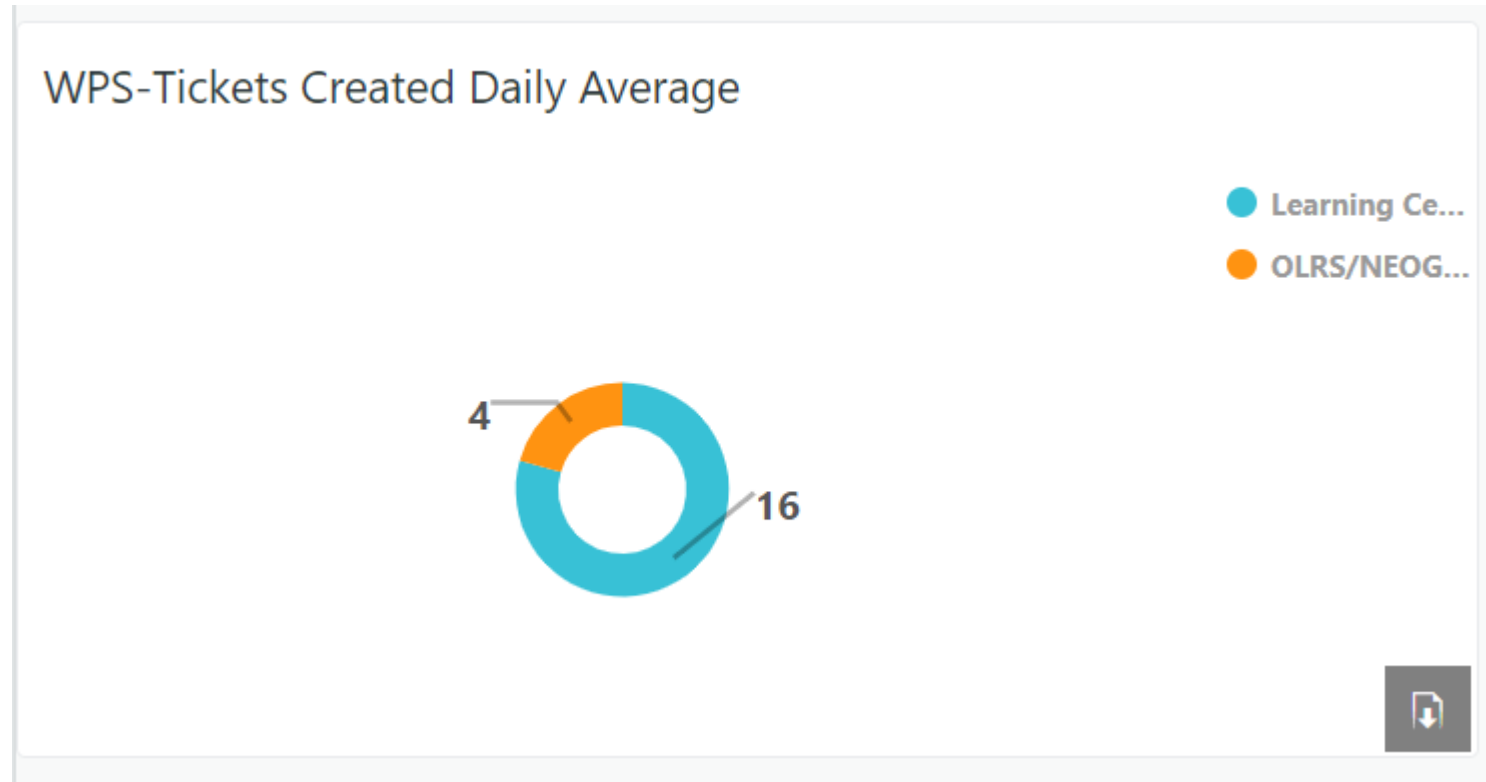
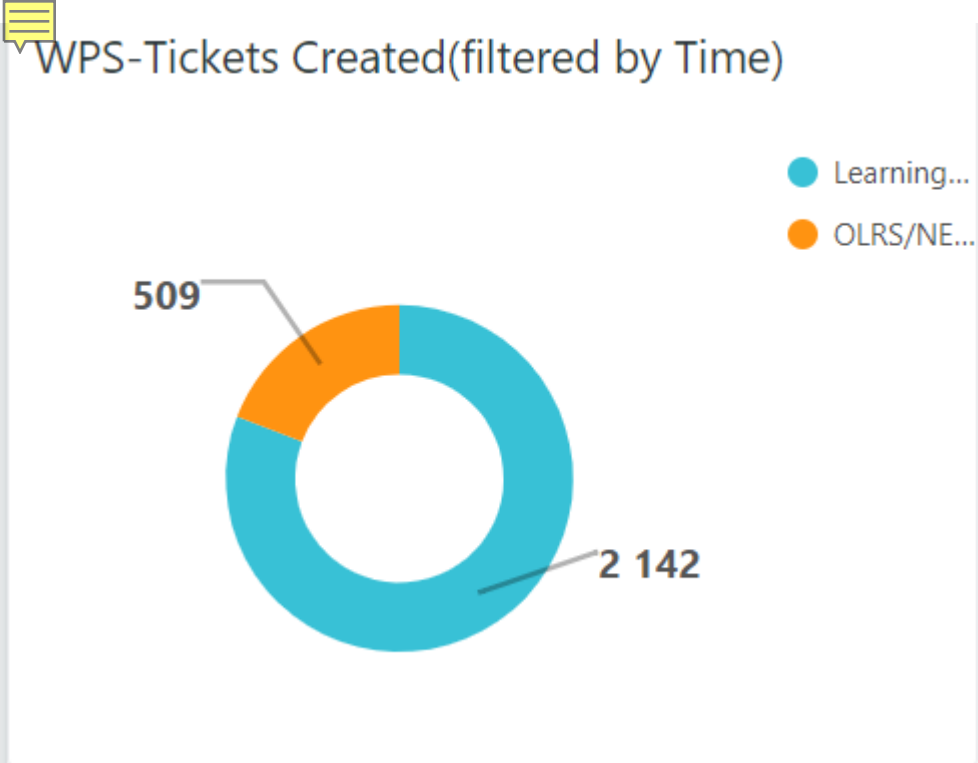
COMING SOON

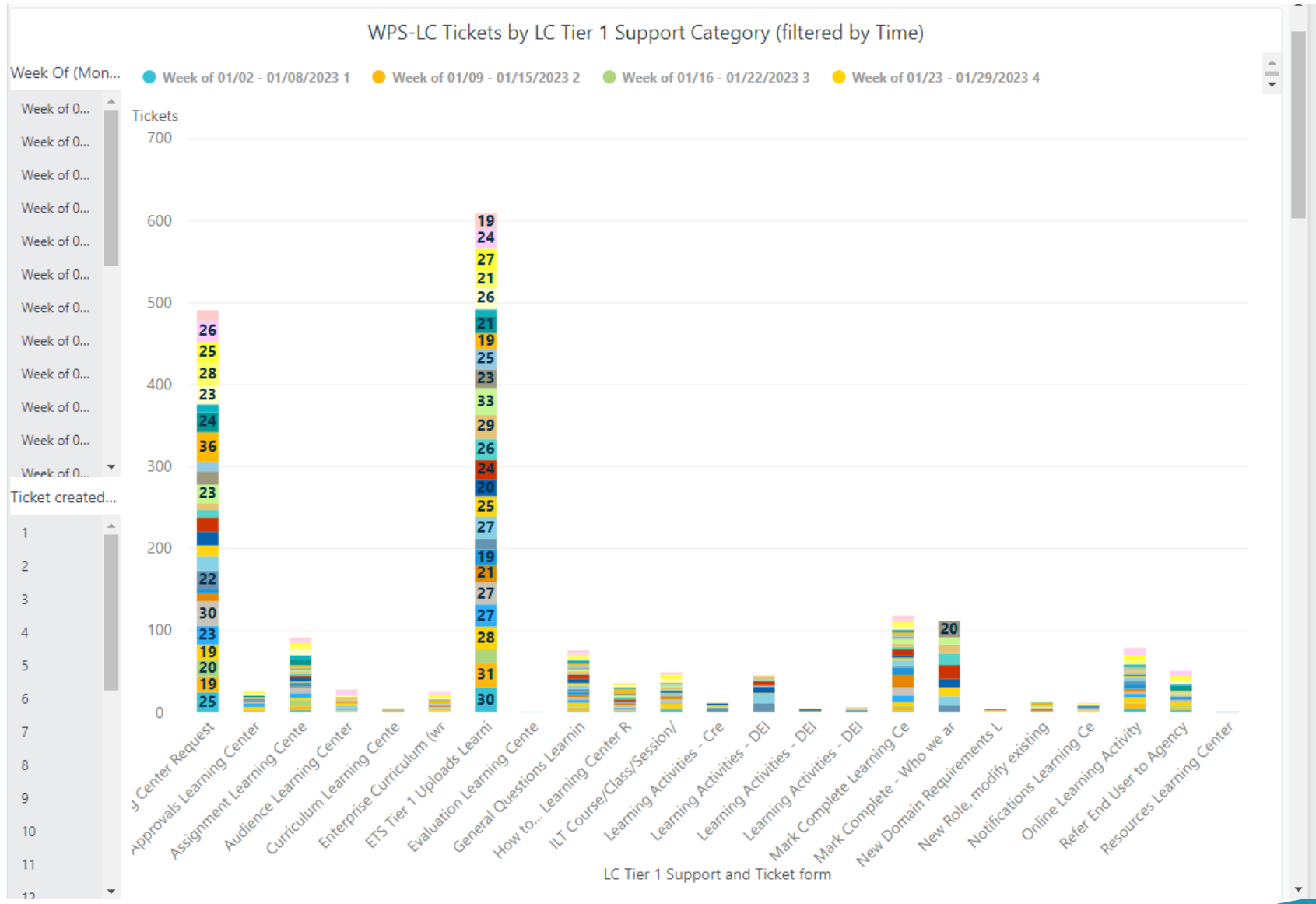
- **Referred List Personally Identifying Information (PII) Blinding in Online Hiring Center (OHC)**
 - DES Workforce Product Support is working on a contract with NEOGOV for a customization to blind candidate PII on referred lists and redact PII on attachments within OHC.

Unified Dashboard – anticipated July 1, 2023

- NEOGOV is implementing a Unified Dashboard for all users which may include assigned Tasks (e.g., authorize a hire) and an overview of activities.

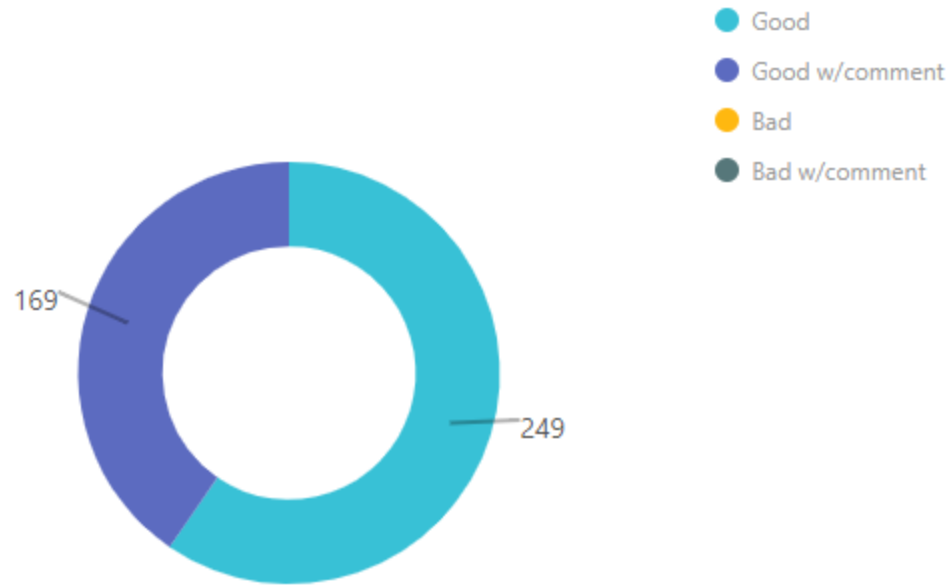
WPS HELPDESK STATS



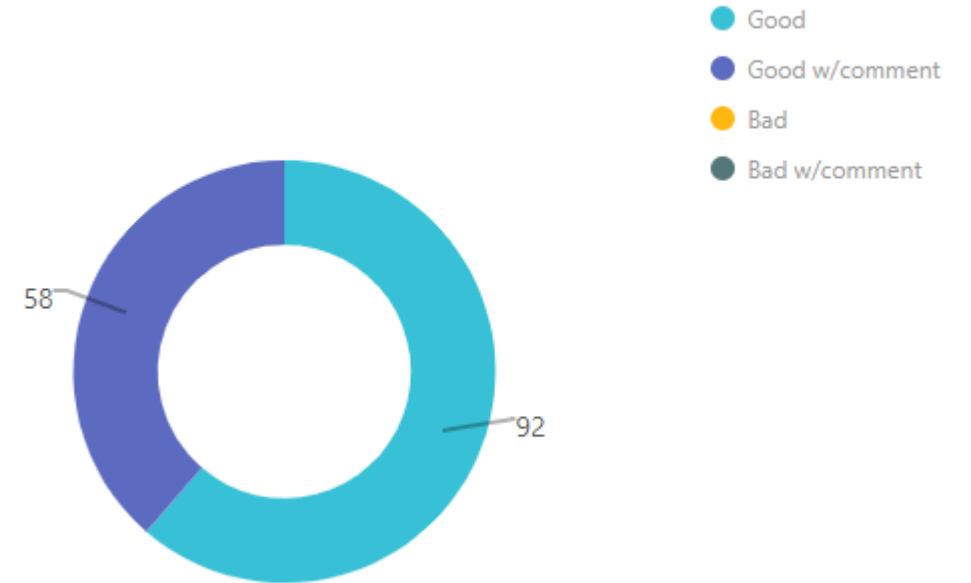


Learning Center Helpdesk tickets by Category

WPS Satisfaction: (LC-WPS) Good vs Bad Satisfaction tickets



WPS Satisfaction: (OLRS-WPS) Good vs Bad Satisfaction tickets



LEARNING CENTER



CURRENT WORK ITEMS

Description	Votes	T-Shirt Size	Status
Statewide DEI Training		X-Large	In Progress – Update provided at the end of our session today
Contract with SumTotal to provide statewide LC Admin Training	13 1 0	X-small	In Progress - Contracting with SumTotal to provide this summer
Allow Admins to create their own Communities	9 1 1	Small	Complete - Individuals with Enterprise Agency Admin can create communities.
Access to Accessibility Community approved for all roles	5 0 0	X-small	Complete - Will add agency learners when tickets requesting their access have been received
Set “All Upcoming Offerings” as the default in batch Registration	6 0 0	Small	Complete – Set enterprise level for 30 days

STATEWIDE DEI TRAINING UPDATE

STATEWIDE DEI UPDATE

- Completions
 - Documentary – 9840
 - Module 1 - 273
 - Module 2 - 146
 - Module 3 - 111
 - Module 4 – 93
- All classes from mid-April on were canceled to onboard new instructors
- Classes resume at the end of May
 - 156 people currently enrolled in module 1 when training resumes due to the “express interest” feature
- Pre and Post Assessment will no longer be required
 - Assignment notifications will include links to the survey tool for individuals who wish to participate in the study
- Changes to course codes could affect your existing reports – Additional information will be provided to your LC Administrators
- Registration/Assignments are not affected and classes are adjusted to make the pre/post tests optional



TEMPLATE

Header

- Content

Header

- Content

QUESTIONS

- Any questions, thoughts, concerns, enthusiasms?

THANK YOU

The text 'THANK YOU' is written in a bold, dark blue, sans-serif font. Below the text is a large, stylized blue wave graphic that starts under 'THANK' and flows under 'YOU', ending in a small curl.