Accessible training for every learner

Infosec IQ makes training accessible for all learners and allows admins to create comprehensive security awareness programs that meet WCAG 2.1 compliance standards. Use this guide to design an accessible security awareness and training program.

AwareEd

Training modules

To find training modules compatible with our accessible player, which include audio description tracks, use the Content Library Tag titled "Accessible". Not all Infosec IQ training modules are currently available in an accessible standard, but we are working to update each.

SCORM as a Service

All accessible training modules have corresponding WCAG 2.11 compliant SCORM as a Service modules. You can find and download them by using the Content Library Tag titled "Accessible".

Assessments

All system assessments meet WCAG 2.1 AA compliance standards. When building a custom assessment, do not use the "Timeout Enabled" setting, which does not meet WCAG 2.1 AA accessibility requirements. When adding images to a question, use alternative text. For more information on alternative text, click here.

Notification emails

All default AwareEd notifications meet WCAG 2.1 AA compliance standards.

When building custom AwareEd notification emails, use the header variable and the logo will include alternative text. If additional images are added to a notification, alternative text must be included to meet accessibility requirements. For instructions on adding alternative text to notifications, click here.

Learner dashboard

The Infosec IQ Learner Dashboard is WCAG 2.1 AA accessible regardless of configuration.

Publishing assistant

The Publishing Assistant tool meets WCAG 2.1 AA compliance standards. When building a customized Publishing Assistant module, be aware that any text on an uploaded document will be displayed as images. We advise that any text that is important to the training be added to the narration as well as the display.

Mandatory policy

The Mandatory Policy tool is WCAG 2.1 AA accessible when images, if used, include alternative text. The default policy used does not include any images. For more information on alternative text, <u>click here</u>.

PhishSim

Email templates

Infosec creates a realistic phishing simulation experience so learners can practice identifying phishing emails they may encounter in the real world. To best simulate real world experiences, not all PhishSim email templates meet WCAG 2.1 AA compliance standards or include alternative text for images. To create email templates that meet accessibility standards, follow the instructions for adding alternative text <u>found here</u>.

Education pages

Some PhishSim Education pages meet WCAG 2.1 AA compliance standards. Accessible versions include "Accessible" in the title. We will continue to update additional education pages to provide accessibility support.

Data entry pages

Data entry pages do not meet accessibility requirements. To create a realistic simulation of a spoofed login page, online form, or other data entry events, these pages may omit some or all accessibility requirements. However, the data entry page editor supports the functionality required to create an accessible page if you wish to customize a page. To learn more about creating an accessible data entry page, refer to the documentation on <u>adding alt text</u> and <u>adding href attributes</u>.

Email notifications

All default notifications meet WCAG 2.1 AA compliance standards. When building custom PhishSim notification emails, use the header variable and the logo will include alternative text. If additional images are added to a PhishSim notification, alternative text must be included to meet accessibility requirements. For instructions on adding alternative text to notifications, <u>click here</u>.

PhishNotify

All PhishNotify tools meet WCAG 2.1 AA compliance standards.