



Program Blueprint Kickoff



July 2017



Agenda

- Welcome & Introductions
- One Washington Program Overview
- ERP 101
- Program Timeline
- Q&A

One Washington

One Washington is a comprehensive business transformation program to modernize and improve aging administrative systems and related business processes that are common across state government.

One Washington Enterprise Business Processes



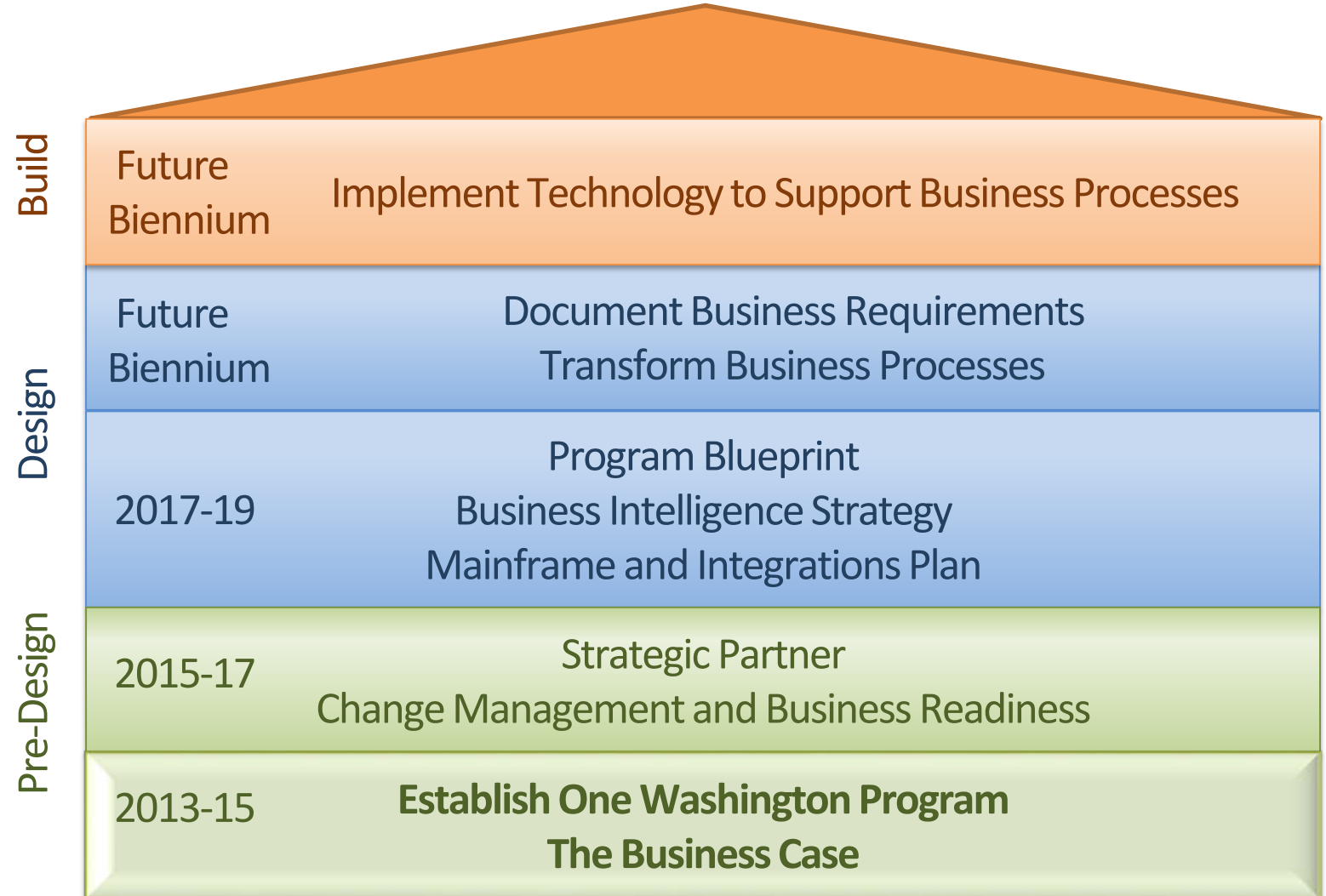
Project Governance

- Executive Steering Committee
- Advisory groups formed this summer for technical, finance, and procurement
 - In the next phase, advisory groups will be formed for HR and budget
- One Washington Leadership Team

2013 – 2015 Business Case: Our Foundation

Business benefit: proved “hard dollar” business case for One Washington program

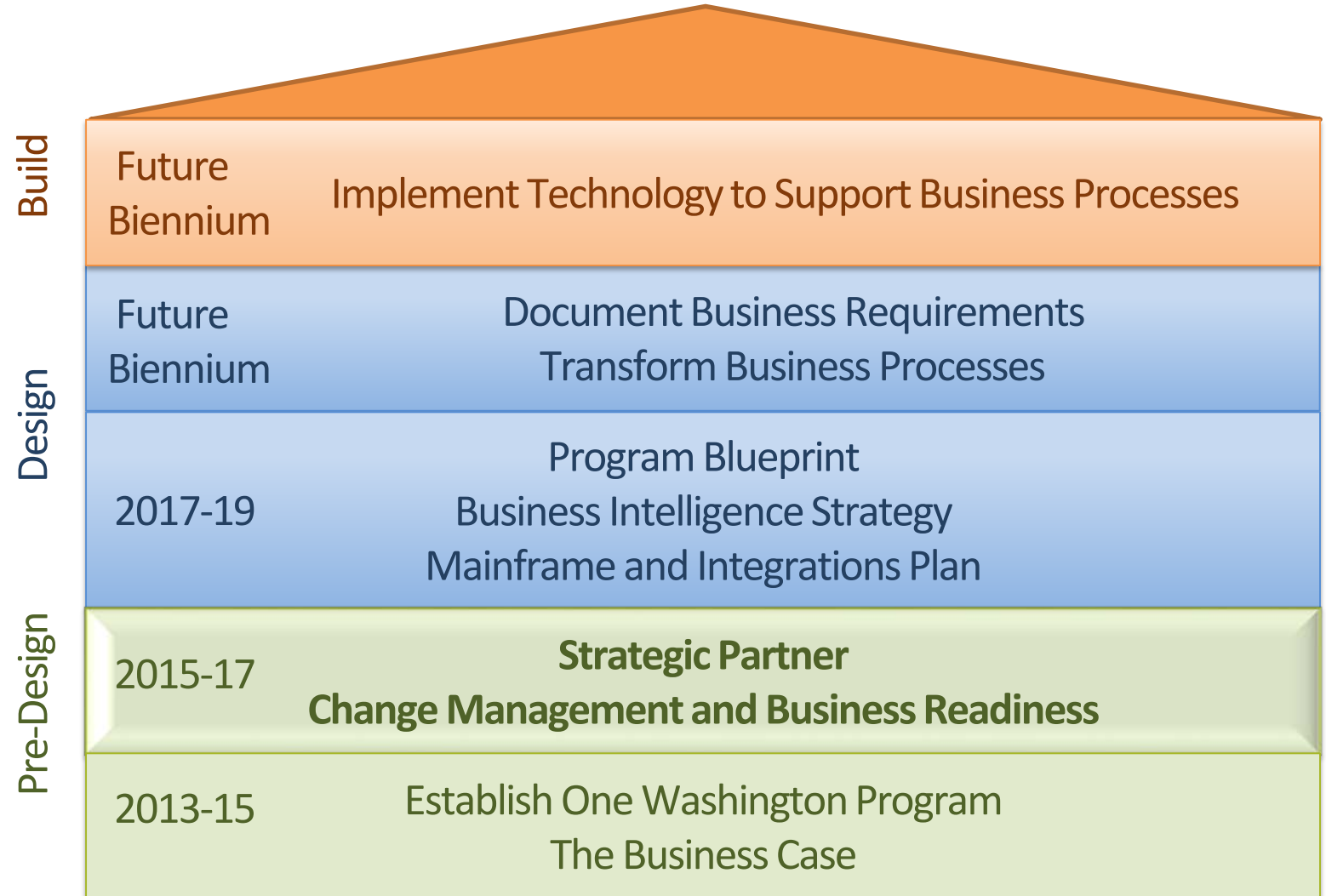
- Described the hard dollar benefits, costs, and mission impacts for three hypothetical ERP deployment scenarios
- Recommendation to perform software-agnostic business process redesign in several work streams
- Scope was enterprise Finance & Procurement
- Concluded that implementing One Washington is a good business decision



2015 – 2017 Activities: Our Building Blocks

Business benefit: enabling activities that prepared us for continued planning

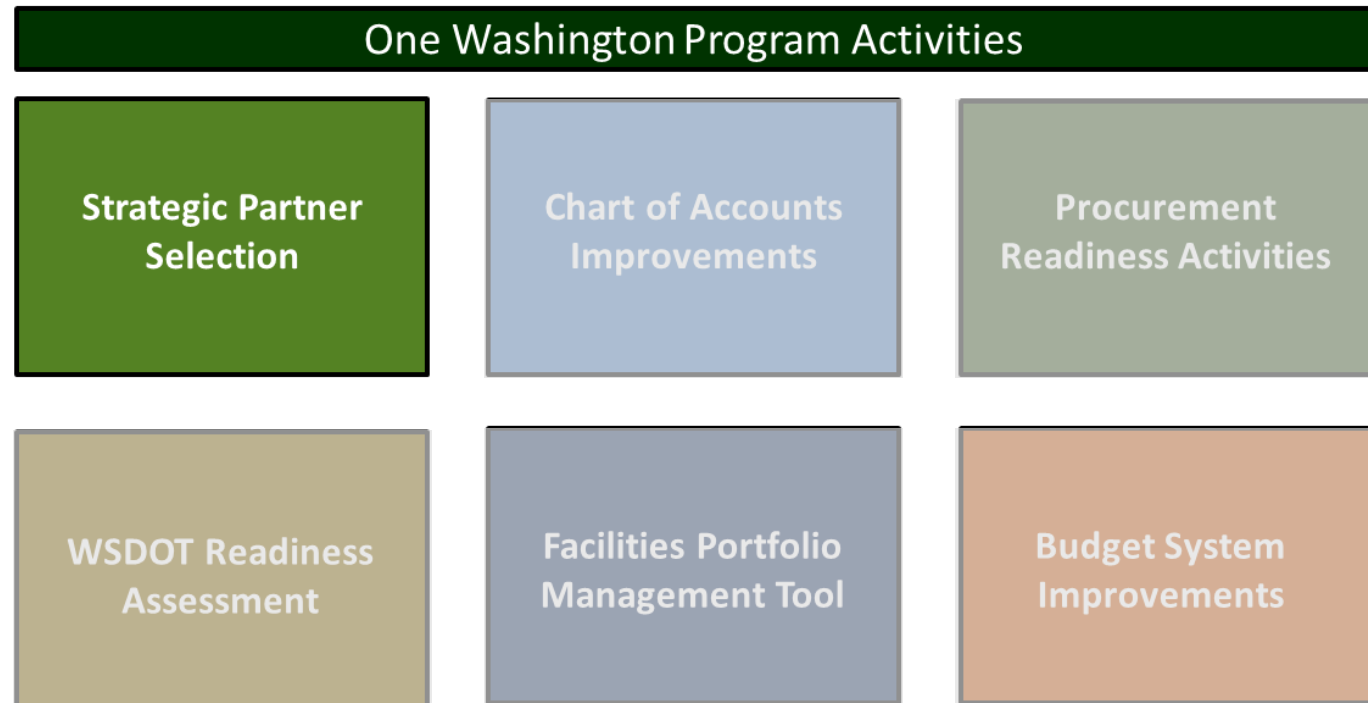
- Strategic Partner Evaluation process created and partner selected
- Chart of Accounts Improvements
- Procurement Readiness Activities
- WSDOT Readiness Activities
- Facilities Portfolio Management Tool
- Budget System Improvements



2015-17 Biennium Accomplishments

Accenture was selected as our Strategic Partner through a Competitive Procurement process

Process included participants from OFM, DES, LEAP, DOT, DSHS, DNR, SIB, LNI, HCA and OCIO



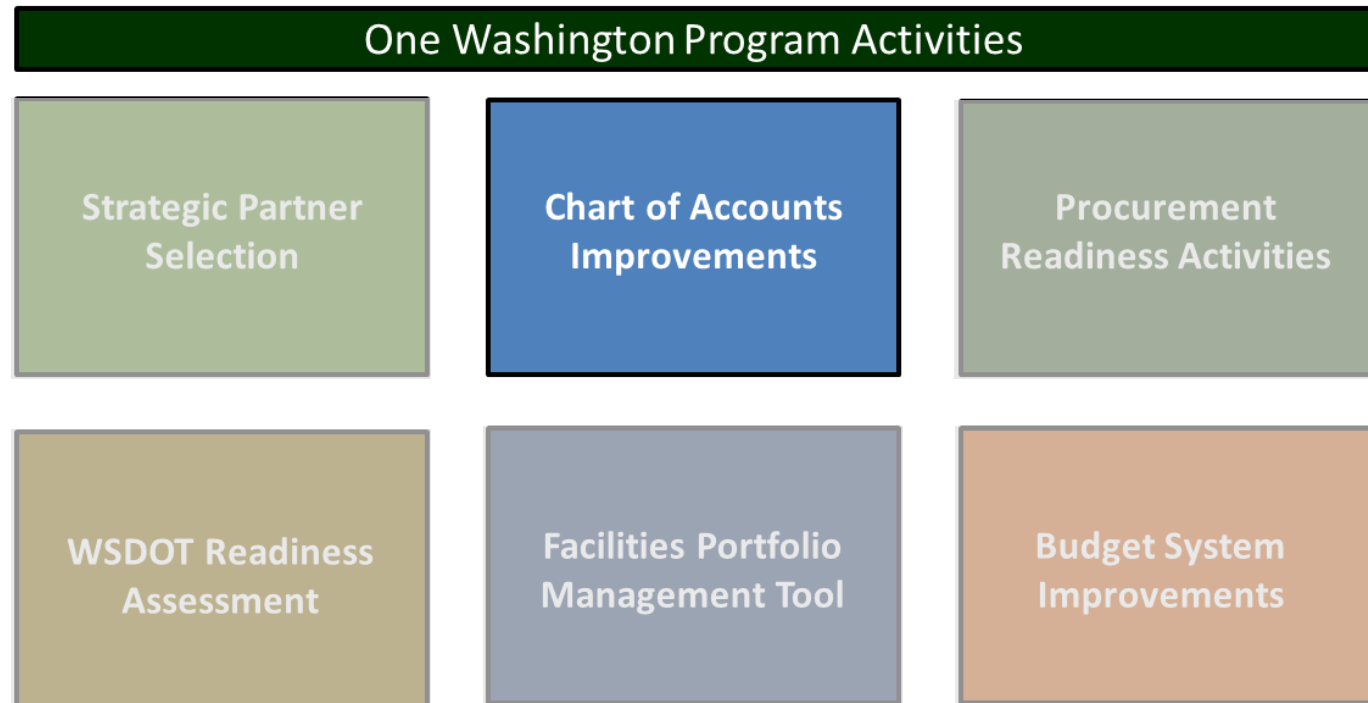
2015-17 Biennium Accomplishments

Completed a Future State
Chart of Accounts Design

Coordinated with 10 pilot
agencies to analyze the Chart
of Accounts Expenditure Sub-
sub-objects

The team reduced 23,000
unique data elements to
around 2,000 common

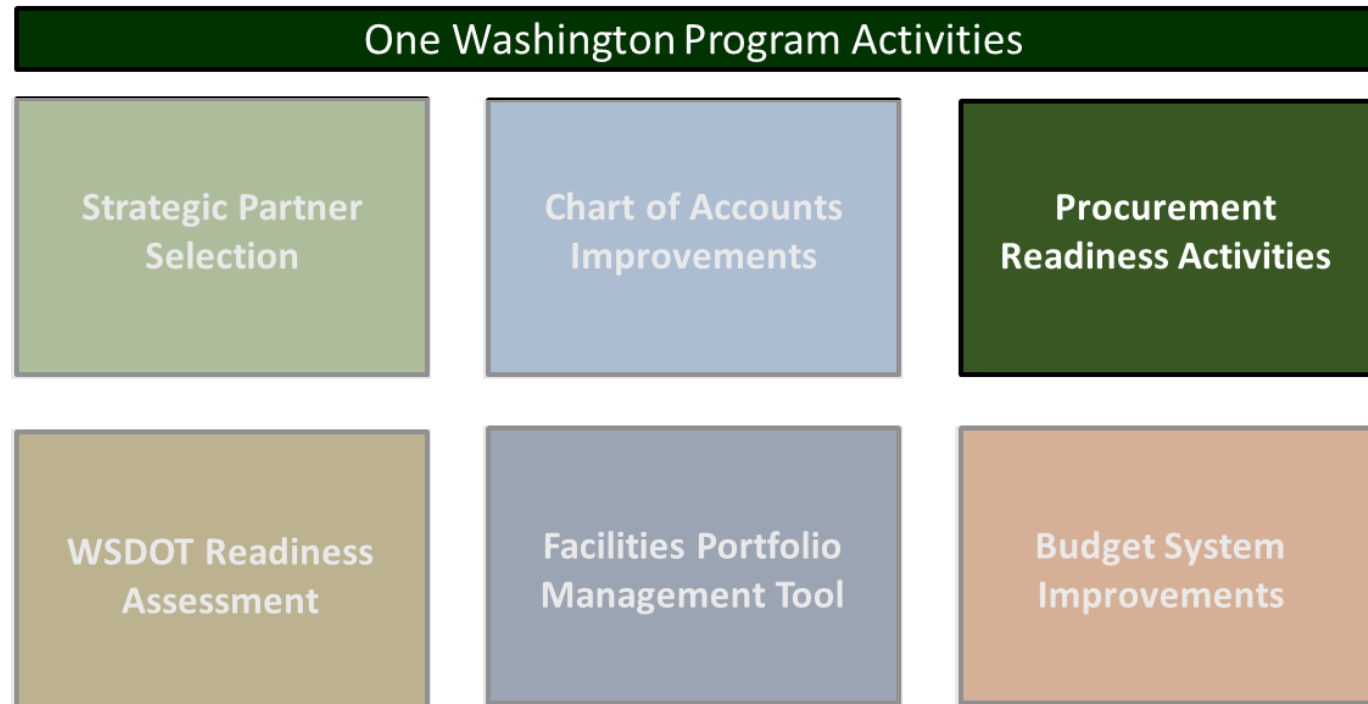
Updated Chart of Accounts in
SAAM and in use July 1, 2017



2015-17 Biennium Accomplishments

Formed a Procurement Readiness Workgroup that includes contract and procurement experts from 15 agencies

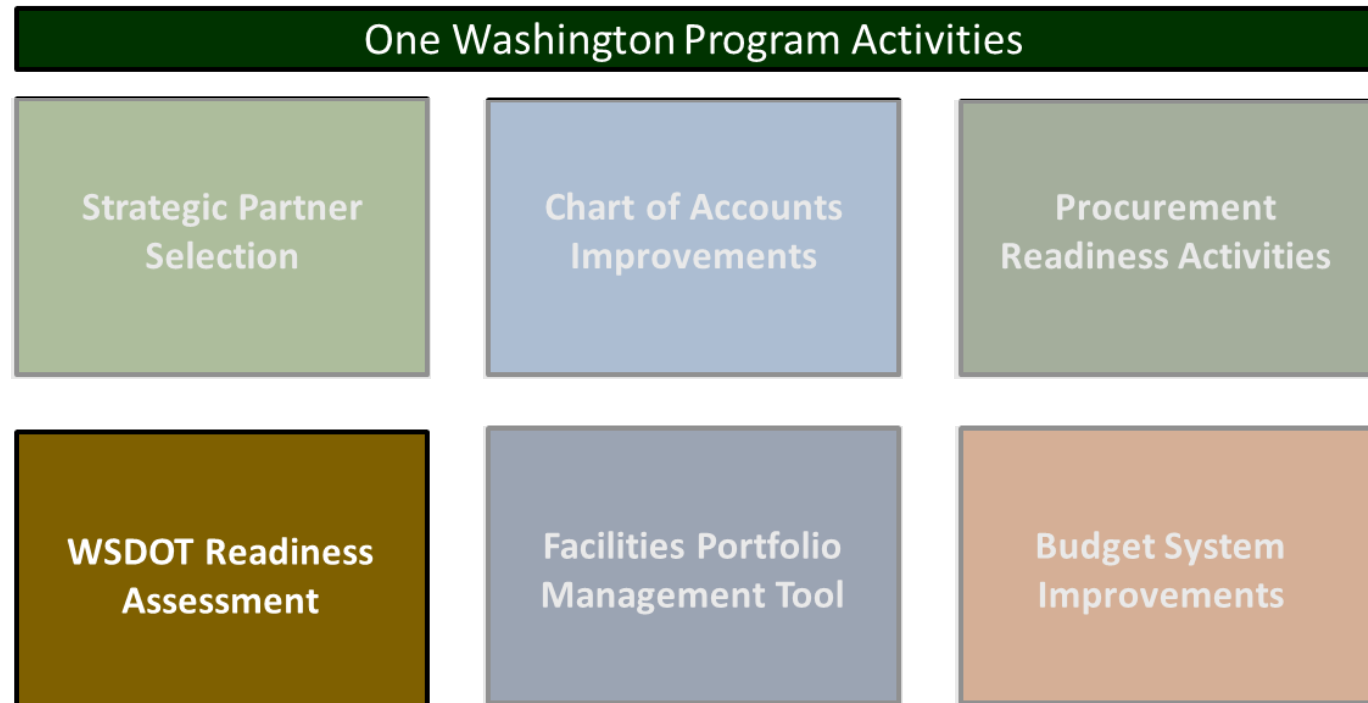
Workgroup will complete their chartered work in August to define the common procurement processes across state government and the common data elements in all statewide procurement processes



2015-17 Biennium Accomplishments

Partnering with WSDOT to:

- understand their unique business requirements
- identify opportunities for enterprise systems
- determine ability to integrate DOT's needs to the One Washington Program



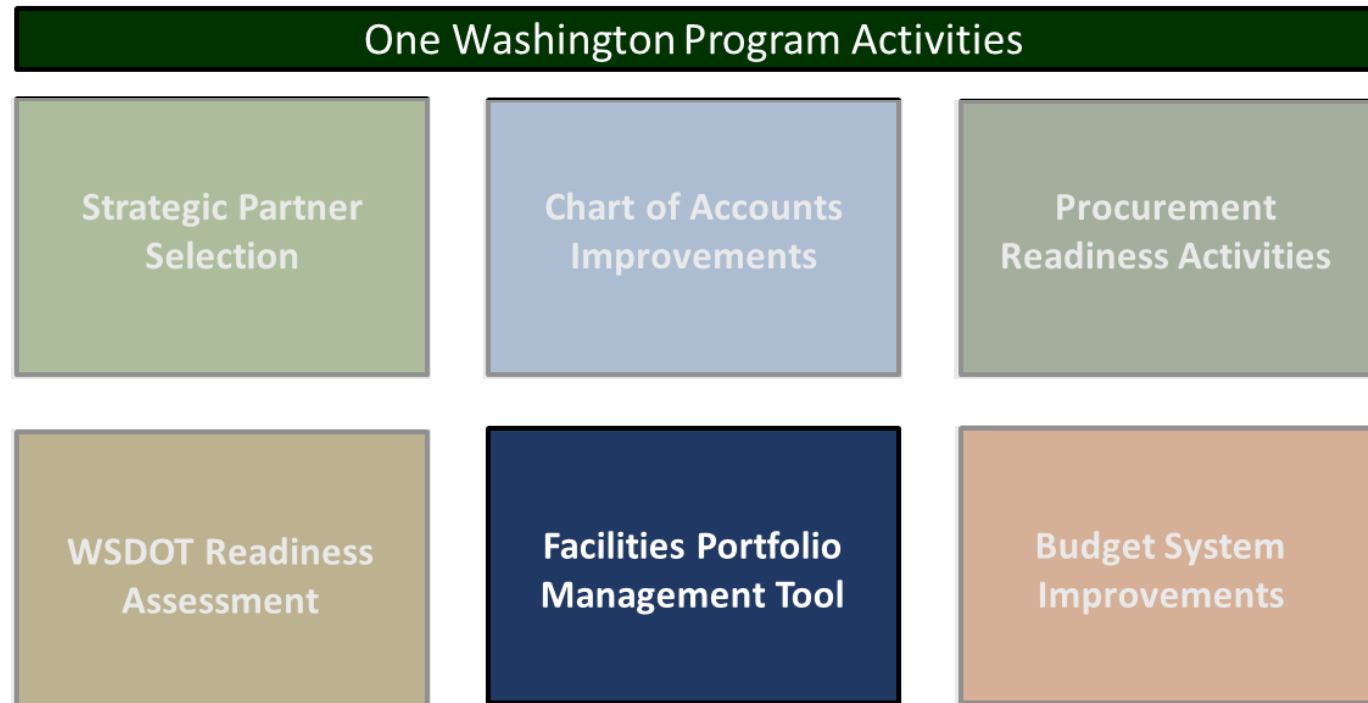
2015-17 Biennium Accomplishments

SAAS, web-based, facility inventory program.

Successful Project!

- change management at a state wide level
- Effective communication to all state agencies
- Diverse training to all state agencies

System went live on June 30th!



2015-17 Biennium Accomplishments

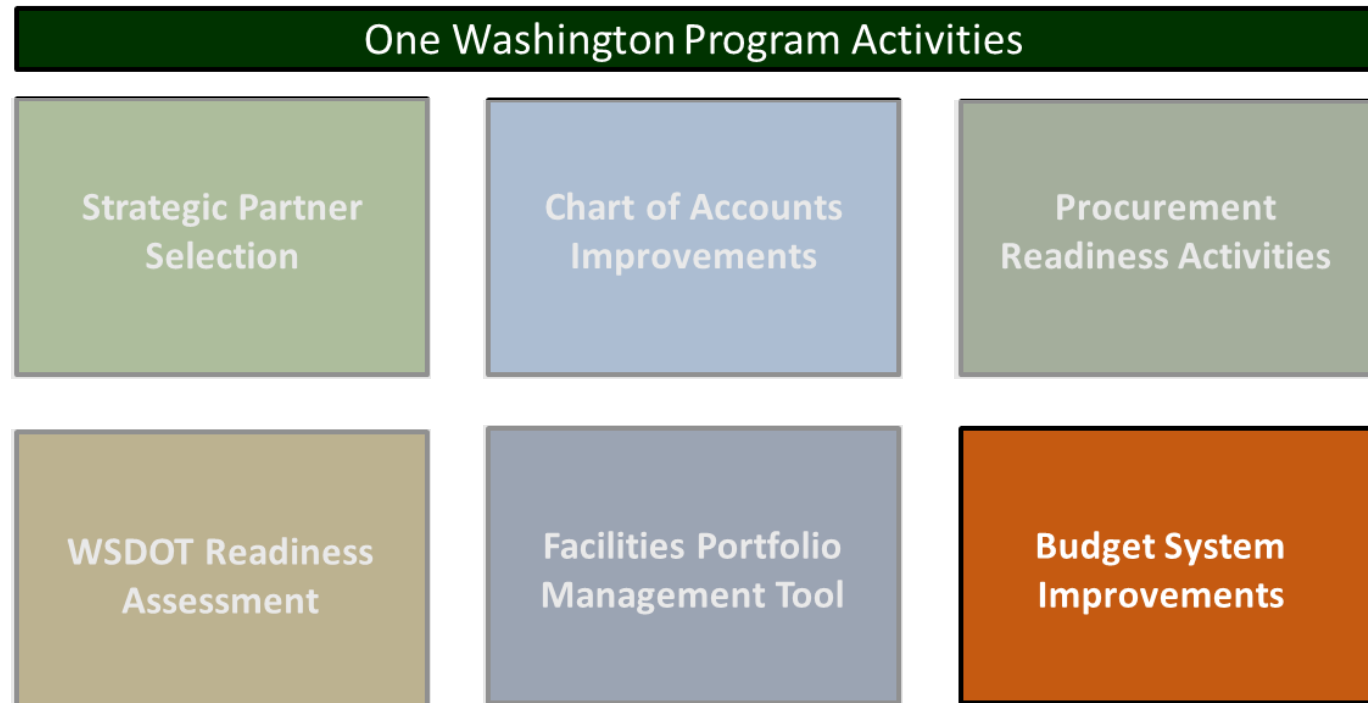
Phase 1:

The OFM Budget Development Suite was successfully upgraded by leveraging LEAP applications.

Used these new tools to create the 17-19 Governor's Budget.

Phase 2:

Using these tools to create a "BDS" replacement. Live date is targeted for Spring 2018.



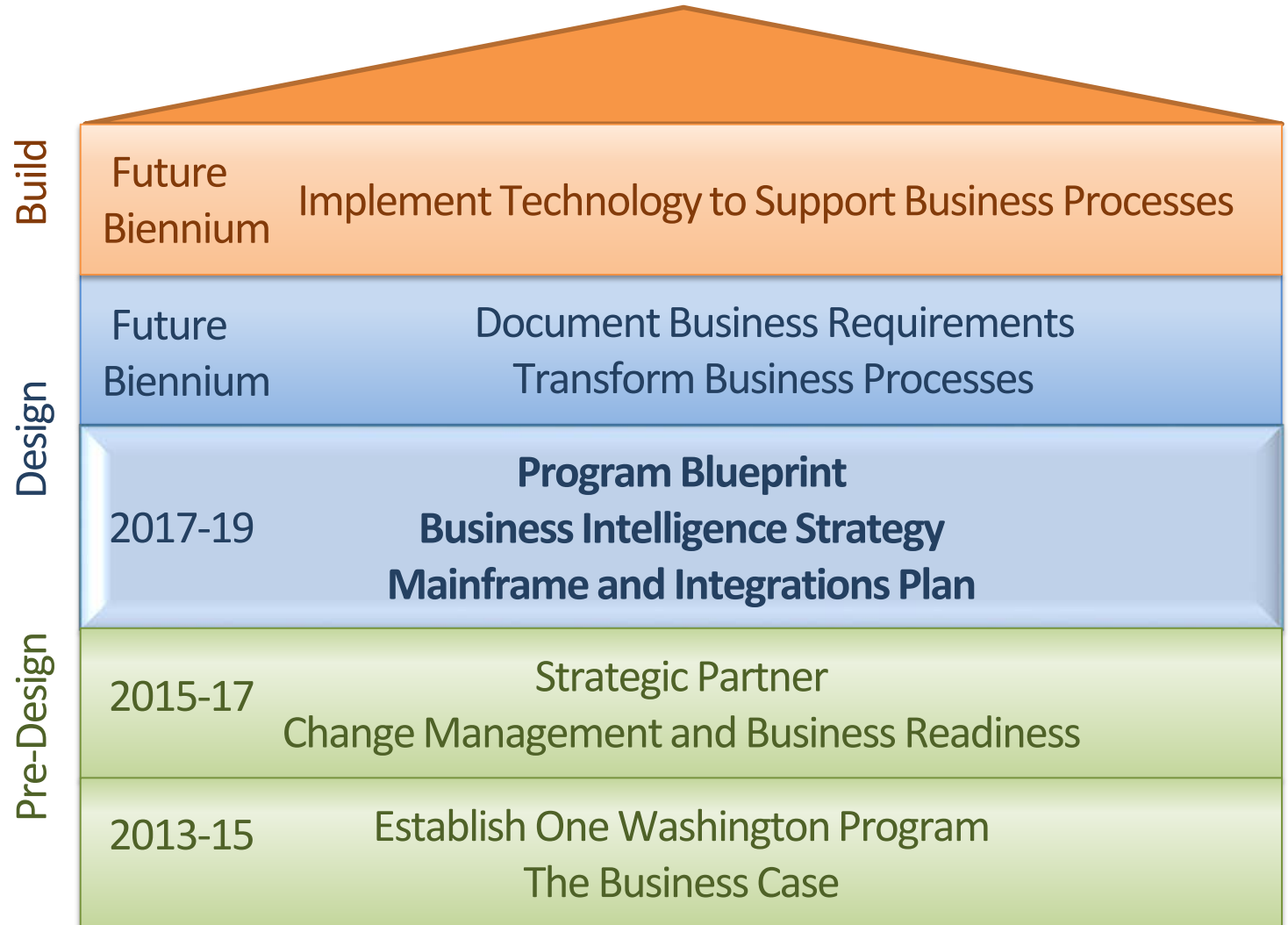
2017-19 Biennium Request

Program Blueprint – detailed, incremental plan with phased implementation schedule and budget estimates.

Integration Strategy and Plan - integration strategy and plan for the transition to a new enterprise solution.

Business Intelligence Strategy – strategy for collection and connection of data to provide transparency and access to decision makers.

Mainframe Plan – plan for the retirement of the mainframe system.



ERP 101

Enterprise Resource Planning (ERP)

An ERP can be defined as **common business practices across the enterprise and the technology that support them**



ERPs pull together data on an organization's main resources – its people, money, information, and assets – and combine it into information that decision makers use to guide and manage.

Enterprise Resource Planning (ERP)

Successful Organizations:

- Tend to have highly integrated, automated systems
- Include budgeting, finance, procurement, human resources, technology, and assets
- Can deliver critical information quickly and accurately

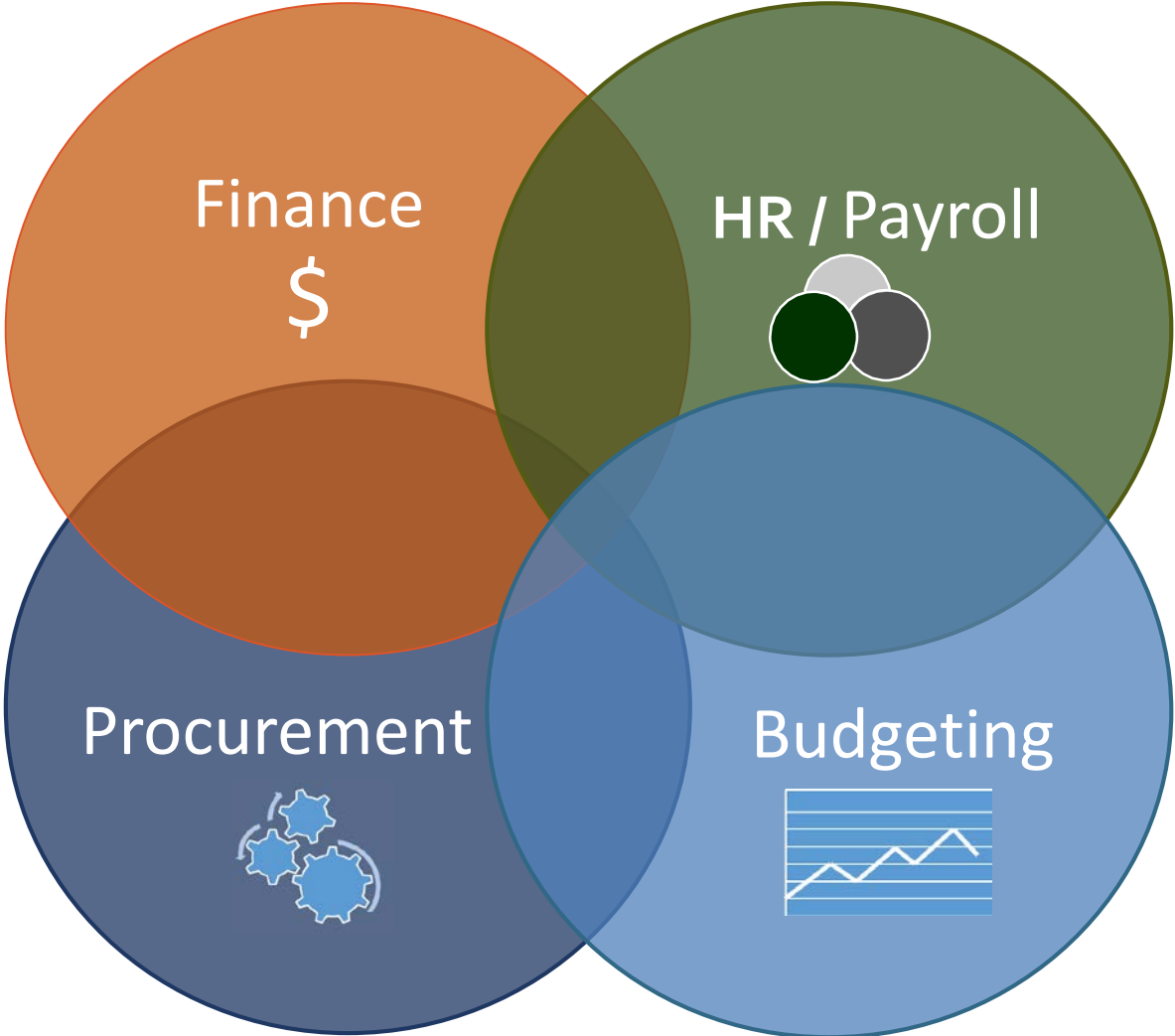
Less Successful Organizations:

- Tend to have disjointed, manual applications
- Systems may be scattered across the organization & joined together by multiple technical or human interfaces
- Difficult to obtain high quality of information to make key decisions in a timely way

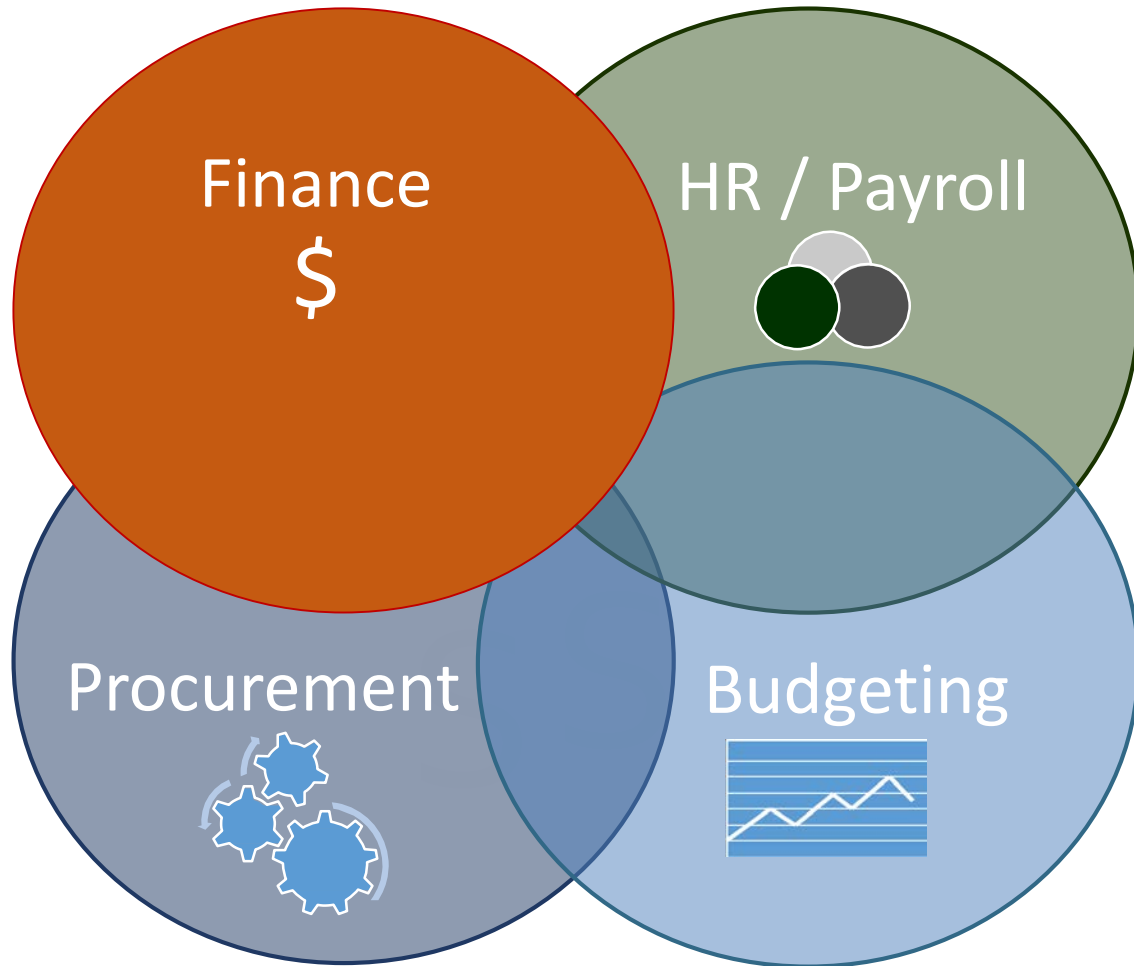
What is an ERP?

- ERP systems can be defined different ways
 - By major functional areas
 - By detailed software modules

Enterprise Resource Planning: Functional View

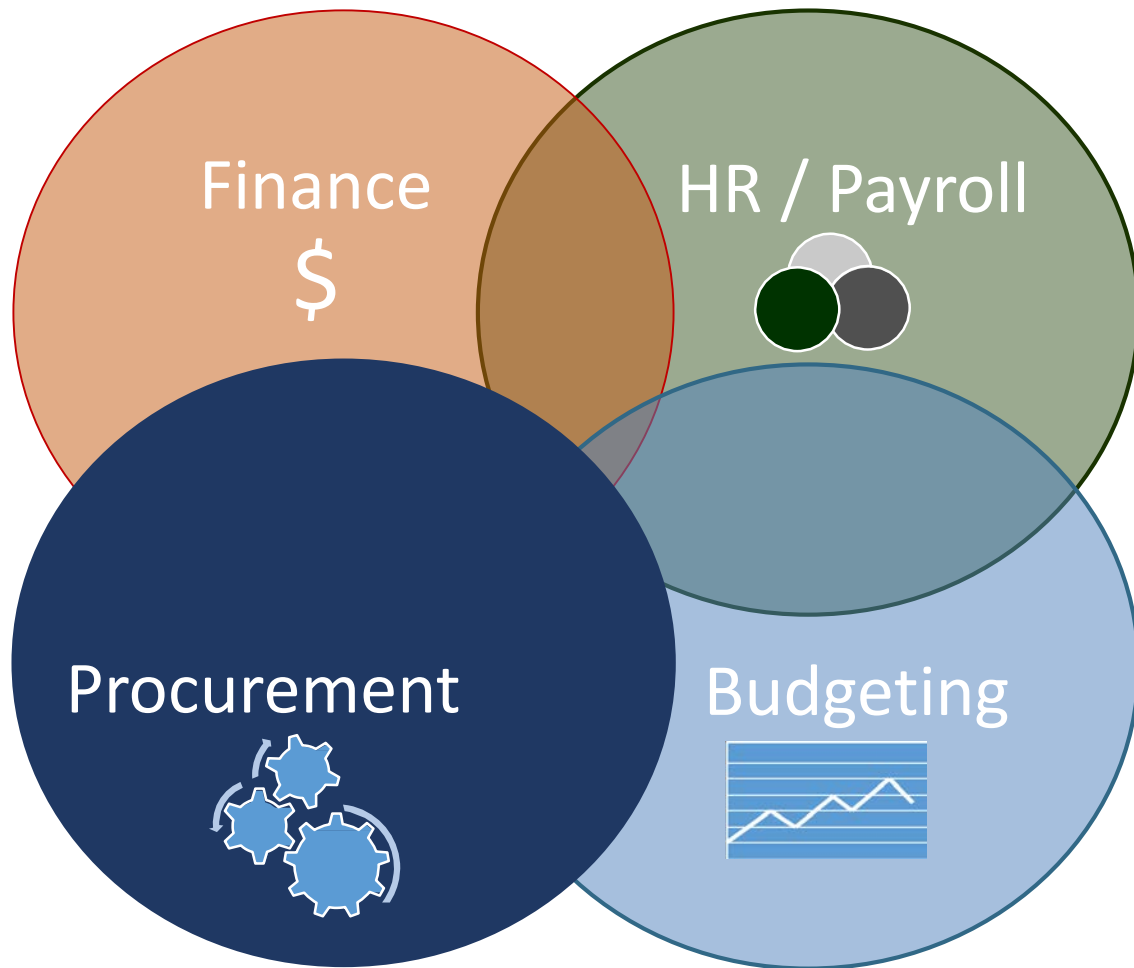


Typical ERP Finance Functionality



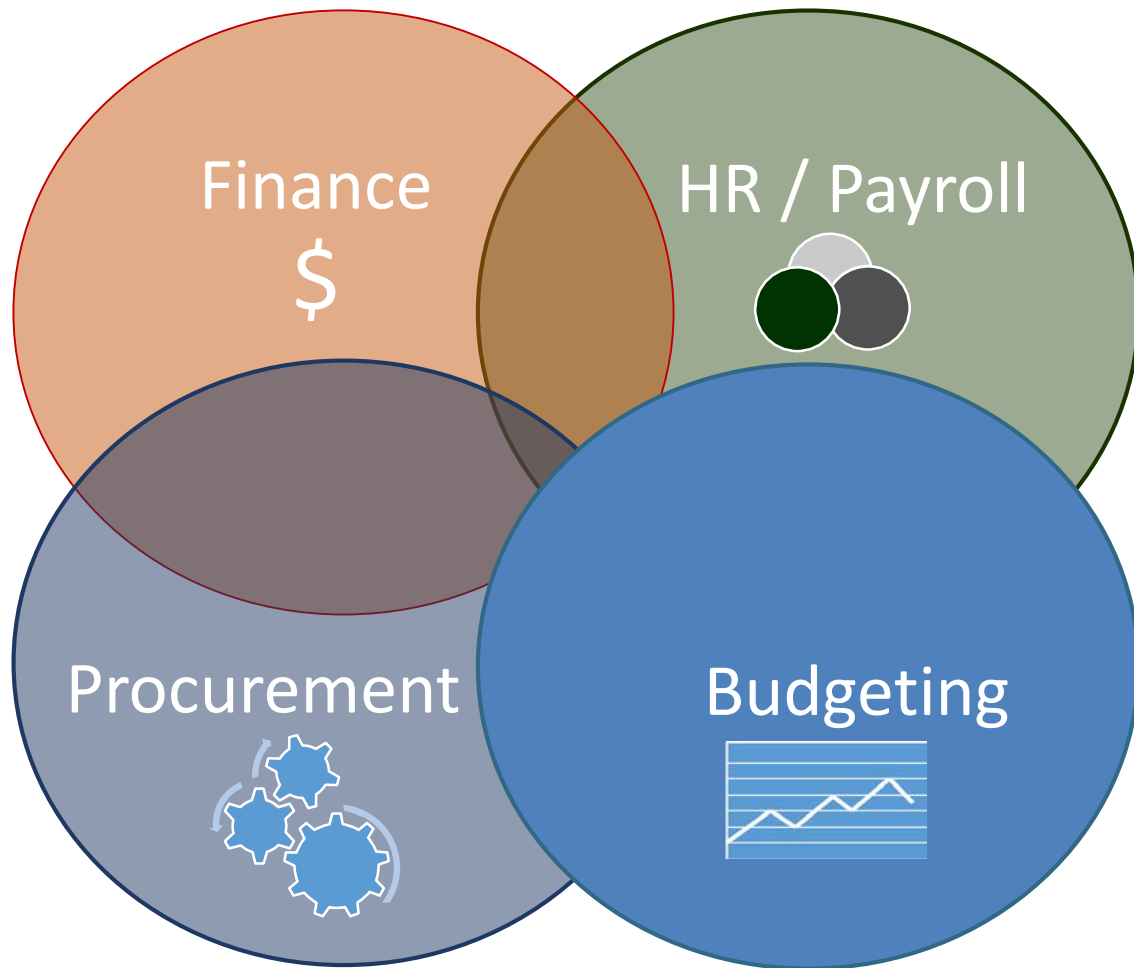
- General ledger accounting
- Specialized accounting, e.g. project accounting, cost accounting
- Budgetary control
- Accounts payable
- Accounts receivable
- Grant management
- Asset management
- Treasury management
- Travel and expense
- Master data, e.g. chart of accounts, payees, customers
- Reporting

Typical ERP Procurement Functionality



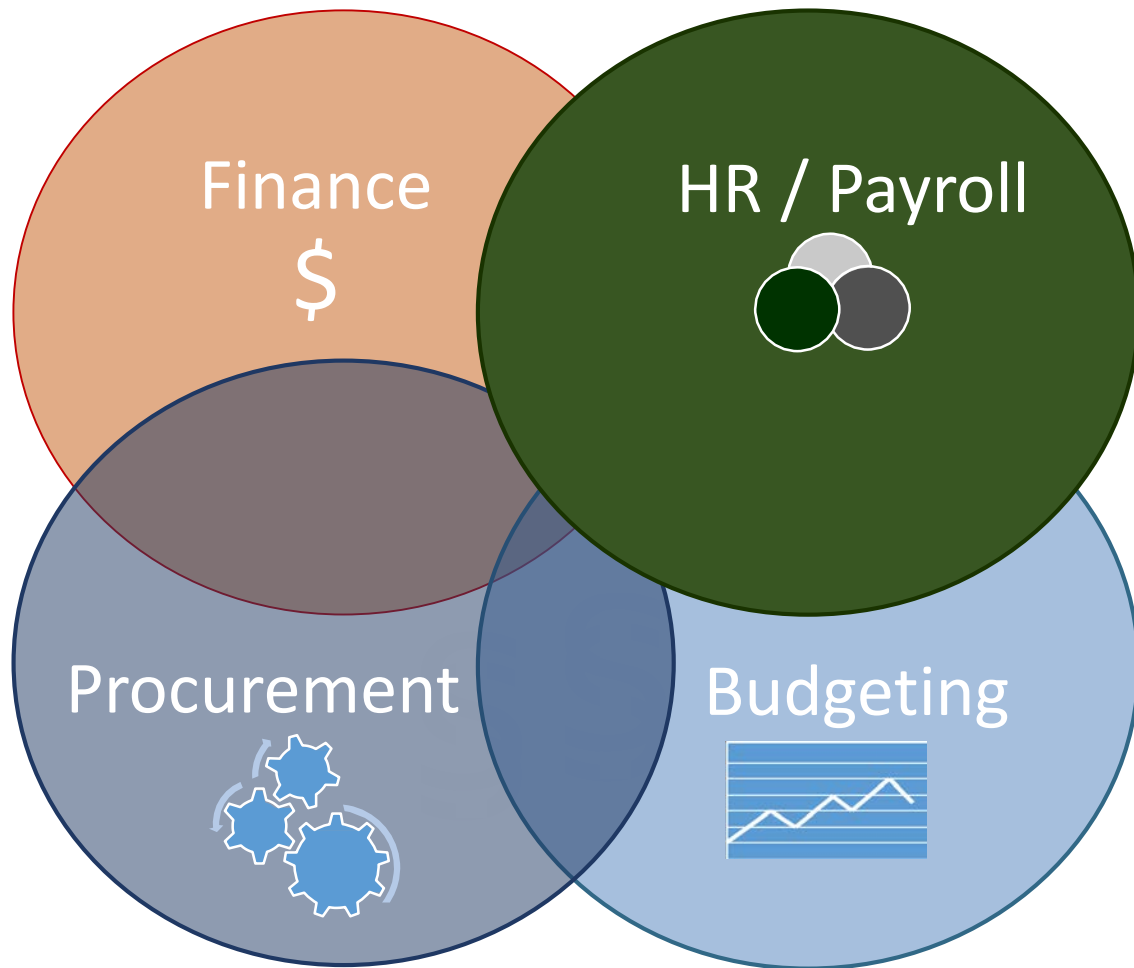
- Requisitions and purchase orders
- Sourcing, e.g. RFP, RFQ, RFX
- Supplier Relationship management
- Category management
- Inventory management
- Contract management
- Catalog purchasing
- Receiving
- Master data, e.g. suppliers, commodities
- Reporting

Typical ERP Budget Development Functionality



- Operating and capital budget
- Revenues and expenses
- Scenario planning and forecasting
- Master data, e.g. appropriations, allotments
- Reporting

Typical ERP Human Resource/Payroll Functionality



- Time and attendance
- Payroll
- Benefits administration
- Position classification and compensation
- Labor relations
- Recruitment
- Development
- Performance evaluation
- Health and safety
- Master data, e.g. positions, job descriptions
- Reporting

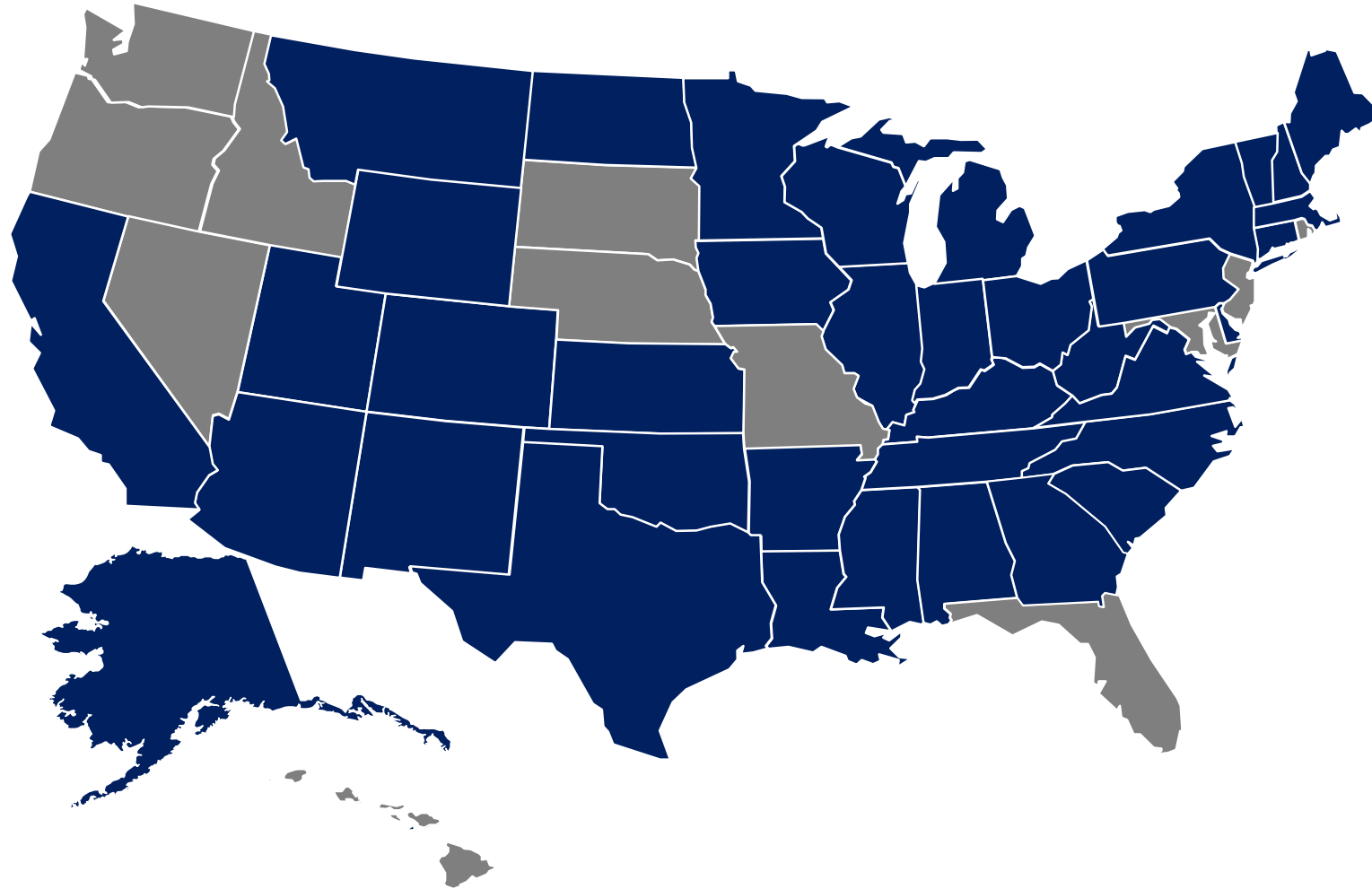
Benefits of an Enterprise approach to ERP

Encourages cross boundary coordination	Creates operational efficiencies	Creates organizational effectiveness
<ul style="list-style-type: none">• Unified business processes across programs & organizations• Applications work together• Data exchange across systems	<ul style="list-style-type: none">• Standardize processes and data• Simplify processes and data• Streamline processes• Improve workflows• Improve productivity• Increase cycle time and reduce errors• Reduce Total Cost of Ownership (TCO)	<ul style="list-style-type: none">• Empower new delivery models• Exercise scale• Adopt best practices• Create shared services• Reduce TCO

One Washington can take advantage of new trends in the ERP market

Characteristics of traditional ERP	Characteristics of modern ERP
Software license	Software as a service
Single tenant managed in State or vendor data center	Multi-tenant managed in the Cloud
Technology led	Business led
Numerous customizations	Configurations not customizations
Focus on detailed requirements	Focus on business benefits
Waterfall	Agile
Long time to see the system	Short time to see the system

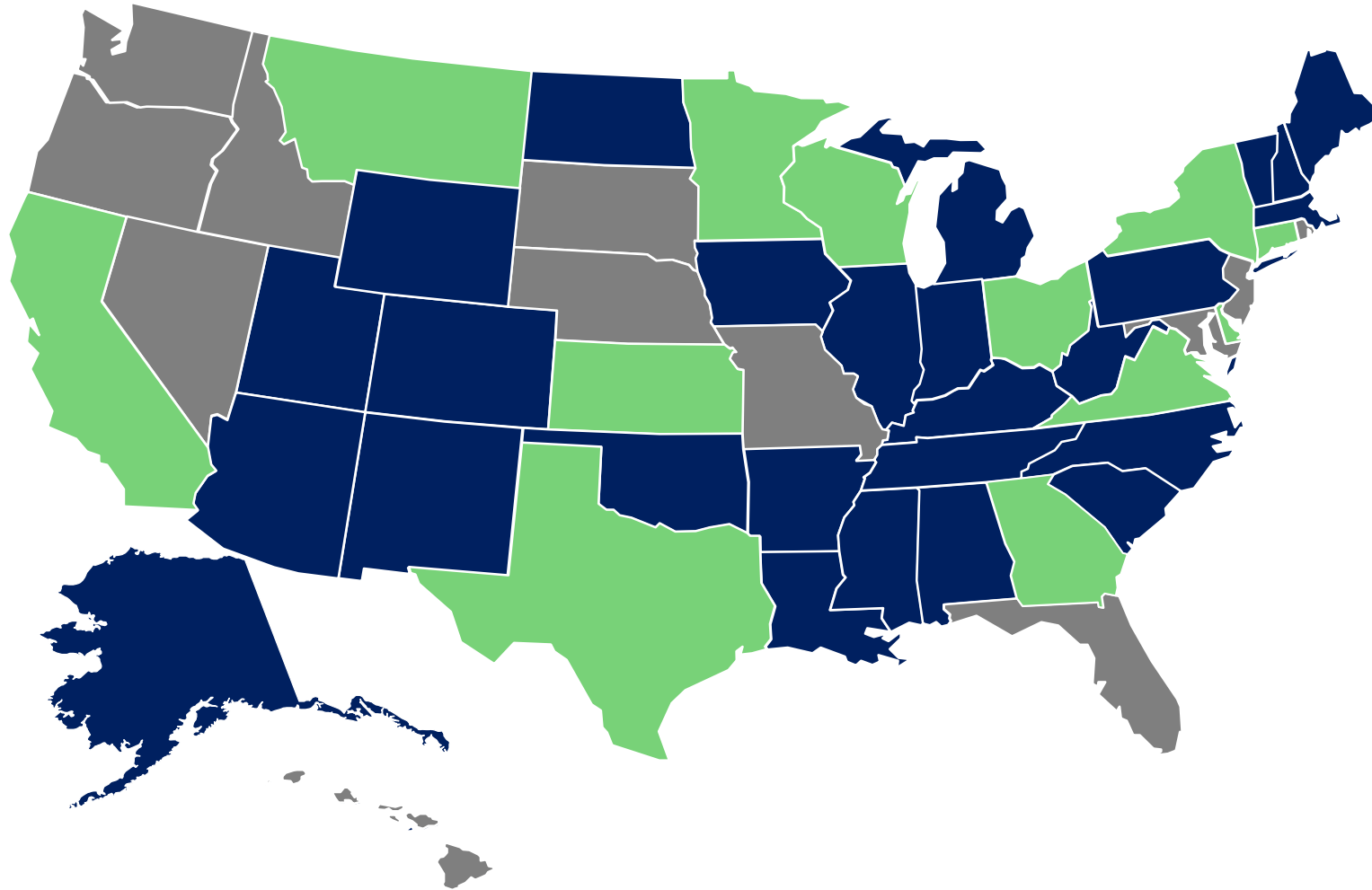
38 States have Modern ERPs



Only 12 States do not have modern ERP systems:

- Florida
- Hawaii
- Idaho
- Maryland
- Missouri
- Nebraska
- Nevada
- New Jersey
- Oregon
- Rhode Island
- South Dakota
- Washington

Accenture has helped 12 states implement ERPs



- California
- Connecticut
- Delaware
- Georgia
- Kansas
- Minnesota
- Montana
- New York
- Ohio
- Texas
- Virginia
- Wisconsin

The One Washington Blueprint

One Washington Blueprint Timeline

July August September October November December January February March April May June

State Milestones

**Supplemental
Budget Request** ★

**Legislative Briefing
Materials** ★

Program Milestones

Develop Deliverable #1
9/29/17

Develop Deliverable #2
10/2/17 - 12/29/17

Develop Deliverable #3
1/2/18 - 6/29/18

Final Blueprint ★

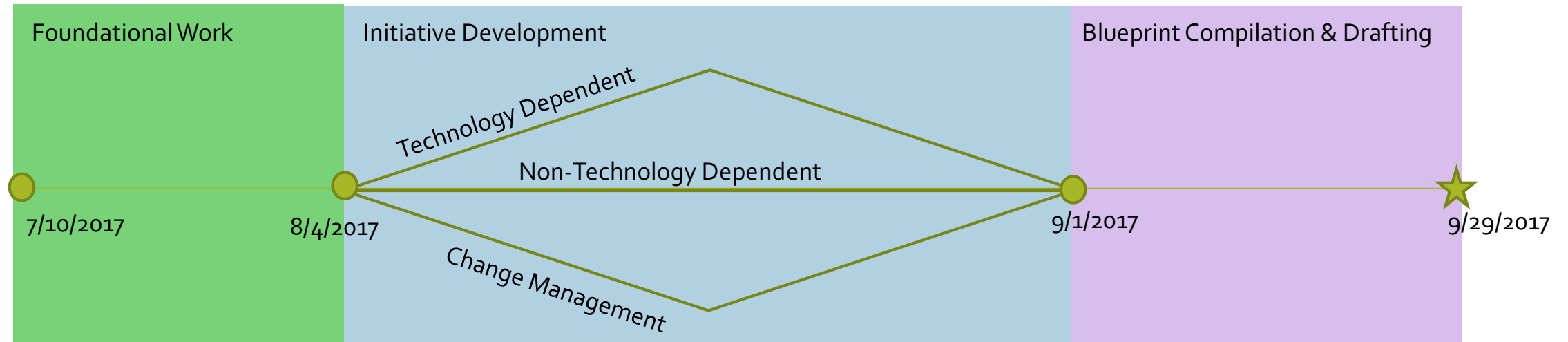
**Develop Integration
Strategy** 9/29/17

Develop Integration Implementation Plan
9/25/17 – 6/29/18

**Integration
Strategy** ★

**Integration
Implementation Plan** ★

Upcoming Agency Participation



**The One Washington Blueprint will define the
“ERP of the Future” for the state of Washington!**



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Thank you!

Questions?