## OIE HIGHLIGHTS

## **Executive Director's Corner**

WASHINGTON

The 2019–21 budget includes \$18 million for the One Washington modernization. Like the experience of most agencies, this is less than we requested and impacts the work outlined in our approved investment plan and schedule.



In addition, the Legislature was clear about what it expects from us: faster and cheaper implementation, an emphasis on business process standardization and proof that we will do the hard work of transformation with an affordable and modern information technology system.

Responsively, and in collaboration with the core enterprise administrative function owners, we've been reviewing options to build momentum and deliver value sooner. A recommendation with the following highlights was made at the July 20th meeting of our executive steering committee:

- 1. In scope: Statewide Accounting and related business functions,
- 2. Schedule: The existing timeline for readiness work will be maintained, and within this biennium the implementation phase will begin,
- 3. Use a state master contract (e.g. NASPO ValuePoint) for the selection of cloud software as a service (SaaS) and integrations vendors,
- 4. Budget: The modernization effort will stay within budget.

The steering committee directed One Washington to continue validating assumptions and provide an update at the August 14th committee meeting.

Validation of our research includes:

- Visiting other states to understand the early assumptions they've made in their own cloud modernization efforts, the status of those efforts, and to leverage any "Aha!" moments at this point on their respective journeys.
- Procuring marketplace experts to validate current and emerging assumptions.

We are nearing completion of the contracting process for the following experts and expect to onboard them during summer 2019:

- 1. <u>19-200 ERP SaaS Procurement Assistance Services</u>. Plante Moran has been announced as the apparently successful bidder (ASB),
- 2. 19-400 ERP Expert Advisor Services which is in process, and
- 3. <u>18-2000 Organizational Change Management Service</u>. Deloitte has been announced as the ASB to provide expertise for our efforts with the human part of change.

In summary, we are engaging the opportunity from the legislature to re-scope our existing plan and approach, and will continue with the readiness activities identified in the approved investment plan. We'll share more information after the executive steering committee meets in August.

We all know this is an enormous lift and from my conversations with many of you I know we're up to the task. As an innovative and early adopter of SaaS technology for our core administrative functions, Washington will be poised to reap the benefits of modernization and process standardization.

Each agency, board and commission is on my mind as we make this modernization journey. My invitation to you is constant -- should you have any questions or just want to chat about what we are doing, please feel free to contact me directly at any time at <u>vann.smiley@ofm.wa.gov</u> or 360.902.0629. We're located on the second floor of the Helen Sommers Building.

Vann

## Core Enterprise Administrative Functions and Owners

Finance, budget, human resources and payroll: Office of Financial Management

Contracts and procurement: Department of Enterprise Services The core enterprise administrative function owners have begun attending executive steering committee meetings. This adjustment will accelerate owner engagement and improve stakeholder communications. Stakeholders will benefit from established, direct lines of communication with their respective business function owner.



Over the last fifty days, we've completed four of five technical demonstrations for state information technology staff. At the conclusion of these demonstrations INFOR, WorkDay, SAP, Oracle and CGI will have each completed a day-long session to orient state staff to technical and security practices and abilities of cloud-based vendors.

A total of \$4.8 million of the authorized appropriation is for readiness activities, \$2.4 million in state funds and \$2.4 million in federal match. In collaboration with the state's Office of the Chief Information Officer — and as cloud implementation experts join our effort — an approach for the funding pool will be developed.

Agency Readiness Pool

Stakeholder opportunities and other details will be provided as available.



Agency Points of Contact

Here's the <u>current list</u> of agency-level project teams. A guide to setting up a team is available <u>here</u>.

- Summer and fall legislative visits are being scheduled with core enterprise function owners and One Washington.
- If your agency staff or a community of practice would like an in-person presentation, please send your request to <u>onewa@ofm.wa.gov</u> and we'll schedule a presentation.



 Help us create a robust FAQ resource by sending questions to <u>onewa@ofm.wa.gov</u> by August 5. We'll make the FAQ available by August 26.

Please share this update freely with your staff. The original message audience encompasses:

- agency deputies
- core enterprise administrative function business owners
- agency points of contact
- all CIOs
- all advisory committee members
- members of the One Washington ESC
- all GovDelivery subscribers to One Washington

## **Questions?**

Questions related to the One Washington systems modernization and business transformation program can be sent to <u>onewa@ofm.wa.gov</u>.