#### WASHINGTON STATE DEPARTMENT OF PERSONNEL

Specification for Class of

# INDUSTRIAL INSURANCE UNDERWRITER ASSISTANT Abolished Initially Effective January 13, 2006 Abolished Final Effective February 10, 2006

Definition: In the Department of Labor and Industries in an in-training capacity, underwrites State Fund insurance policies under the Washington State Industrial Insurance Laws for Level 1 complexity. This includes underwriting risk for new and established accounts and for claims under policy, accounting tasks including analyzing each deficiencies and errors, calculating and adjusting rates, making final determination regarding refunds, and management of policy accounts including updates and employer's claims management.

NOTE: Level 1 complexity factors are determined by the Labor and Industries' industry level/major operations matrix.

NOTE: Successful candidates who successfully complete the one year in-training period will automatically advance to Industrial Insurance Underwriter 1.

### Typical Work

Prime contact for assigned group of employers regarding any questions about Labor and Industries;

Establishes new State Fund insurance policies, determines proper coverage, evaluates jurisdiction status, assigns risk classification and corresponding rate and determines appropriate experience rating level;

Performs the necessary accounting functions involved in maintaining employer policies; analyzes deficiencies and errors reported by policy holders and makes corrections; analyzes organization changes if indicated, makes proper determination as to action required;

Manages established policy accounts; this includes updating policy information such as adding/deleting risk classifications, investigating ownership changes, approving elective coverage and authorizing experience transfer, evaluating employer liability status, and assigning risk classification to industrial insurance claims; Determines and initiates the necessary referrals to Field Audit, Risk Management Services, Policy Consultation, or other services offered by the department;

Analyzes, calculates and adjusts rates and premiums resulting from experience consolidations, third party second injury relief, claim overpayments, recovery, occupational disease claims and risk class conversions and authorizes issuing of a bill statement to policy holder; authorizes re-evaluation of case reserves when the current reserve results in inequitable rates for the policy holders;

Makes final determination of refunds to be issued to policy holders after review of policy reporting records to assure all prior premium obligations related to policy record have been fulfilled, including claim inequities;

Initiates legal action for unregistered employers for claim cost penalties including Field Audit assignment to bring unregistered employers into compliance;

Reviews and investigates employer notification of claims charged in error; reassigns claim to appropriate account to ensure proper assessment;

Performs other work as required.

#### Knowledge and Abilities

Knowledge of: basic principles of underwriting, insurance, auditing, and accounting; in-depth knowledge of laws and regulations relating to industrial insurance; wage and employment practices, departmental operations; maintain expertise in ever-changing industries and policies regarding risk classification.

Ability to: present facts, options and recommendations in a clear, concise, effective, and logical manner both orally and in writing; provide assistance to employers in establishing appropriate account and payroll records; determine risk classifications or status by making accurate determinations; compute and explain complex rating process clearly and concisely.

## Minimum Qualifications

Completion of two years of college or business school.

Two years of experience involving tax-related work, insurance benefits, accounting work, bookkeeping work or other related experience in the financial or benefits area.

New class: 5-13-99