

WASHINGTON STATE DEPARTMENT OF PERSONNEL

15020

Specification for Class of

REVENUE OFFICER 1

Abolished Effective July 1, 2007

Definition: Performs assigned revenue collections within a geographic district.

Distinguishing Characteristics: Positions allocated at this level conduct most tax collections within an assigned district but all assignments are screened by a supervisor. Revenue Officer 1's are not normally given primary responsibility for conducting sensitive or complex collections such as those involving surveillance, raids or seizures.

Typical Work

Contacts delinquent taxpayers using professional techniques in field work, phone use and correspondence to determine amount of tax liability and effect collections;

Utilizes professional skip-tracing methods when necessary to locate delinquent taxpayers;

Conducts interviews with taxpayers who are frequently represented by legal and accounting specialists to determine methods or means of liquidating tax liabilities; issues involved are often controversial in nature and present various courses of action; serves legal summons on taxpayers to appear and give testimony or provide information relative to tax liability; notices of hearing are served requiring the taxpayer's appearance to show cause why Certificate of Registration should not be revoked which would make continued operation illegal;

Secures financial statements from taxpayers who claim inability to pay and evaluates stated or indicated assets and liabilities; negotiates and enters into partial payment agreements if the taxpayer's financial condition necessitates deferred payment; obtains and verifies information for Closing Agreements between taxpayer and State, makes initial investigation and write-up and submits to supervisor for review and approval;

Issues tax warrants and effects filing in Superior Court when necessary to establish lien and/or take legal action; insures that taxpayers are given proper service and due process of law in legal

proceedings; assists supervisor in seizing real or personal property pursuant to a filed tax warrant; searches State and County records to locate and/or determine ownership of personal and real property for attachment by the State; files abstract of judgment as required to attach property in other counties; prepares and serves Notice and Order to Withhold and Deliver (levy) on third parties in possession of assets of delinquent taxpayers (e.g., bank accounts, wages, accounts receivable, etc.); researches for evidence of successorship or beneficial interest which would require third parties to assume tax liabilities;

Prepares documentary evidence for submission to the Assistant Attorney General for the attachment of General, Specialty and Electrical contractor's bonds;

Gives information and assistance in the following categories: Collection and proper completion of non-delinquent tax returns and balance due notices; sales of nonresident permits; sales of conveyance stamps and cigarette licenses; opening and closing of accounts; explanation as to the different tax classifications and determination as to a taxpayer's proper reporting classification(s); application and payment of use tax;

Performs other work as required.

Knowledge and Abilities

Knowledge of: Revenue Act of 1935 and rules relating to the Revenue Act, departmental rulings, Board of Tax Appeal rulings, court decisions, due process of law, search and seizure, appeal procedure; issuing and filing of tax warrants; community property laws; Uniform Commercial Code provisions; lien priorities of third parties; general investigative techniques and business law.

Ability to: comprehend and assimilate complex tax laws and rules, tax interpretation letters, orders of determination and departmental policy, manuals and orders; communicate effectively, both orally and in writing and prepare reports in a comprehensive and concise manner; determine factual information from a variety of sources including governmental, business and private citizens; professionally use the telephone as a collection and investigative tool; use ingenuity and resourcefulness to accomplish objectives without legal action whenever possible; analyze taxpayer's financial situation, determining ability to pay and extent of possible jeopardy; function in a diplomatic manner with a helpful, unofficious attitude; deal effectively with irate or hostile persons, performing assignments capably even when there is a

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possibility of violence or personal risk; organize work time and complete work assignments without excessive supervision.

Minimum Qualifications

A Bachelor's degree involving major study in business administration, accounting, public administration, police science, law or closely allied field.

Note: Experience in the field of personal finance, law enforcement, adjustment of claims, collection of civil debts or other directly related fields may be substituted, year for year, for the education.

New class

Effective July 1, 1967

Revised December 6, 1971

Revises definition and distinguishing characteristics

Revised October 29, 1974

Revises definition, minimum qualifications, general revision and title change

(formerly Revenue Compliance Officer I)

Revised September 19, 1975

Revises minimum qualifications

Revised October 12, 1978

Revises minimum qualifications