King County METRO Moving forward together

# Metro Apprenticeship Management and Development

Danielle Wallace, Apprenticeship and Pathways Manager Organizational Health & Development Section, Employee Services Division

# Agenda

- King County Metro Apprenticeship and Pathways Team
- What apprenticeship means at Metro
- Metro Apprenticeships
- Development & Management
- Important Considerations





# What is our Work

**Team Purpose** 

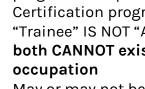
Develop and support apprenticeships and career development pathway programs for Metro's operational and trades workforce, with an emphasis on providing opportunities for people historically underrepresented in these fields and addressing Metro's greatest workforce needs.

# What is Apprenticeship at Metro?

"Apprenticeship" refers to a very specific set of criteria. A development or pathway program *might* be an apprenticeship program, but not all development or pathway programs rise to the level of an apprenticeship

#### Apprenticeship

- "Registered Apprenticeship" with WA State Labor & Industries
- Governed by Joint Labor-Management committee oversight
- Formal Schooling and On-the-Job training curriculum registered with State
- Formal wage step increases
- Results in Journey-Level position (state recognized credential)



• May or may not be associated with a journey-level position

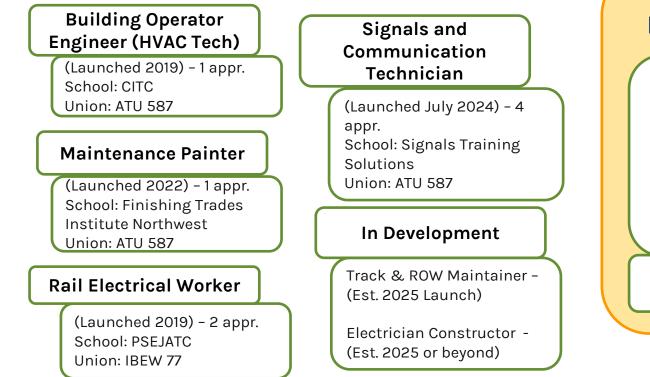


#### Pathway

- Internal to Metro; Governed by traditional reporting structure; not held to any external standards
- Could take form of Trainee program, SDA pathway, Certification program, etc.
- "Trainee" IS NOT "Apprentice", and both CANNOT exist for the same

# **Current Metro Apprenticeships**

## Managed by AP Team



**METRO** Moving forward together

**King County** 

Managed by VM

Mechanic (4-year) 12 appr. (2-year) 8 appr. School: South Seattle College/ LWIT Union: ATU 587

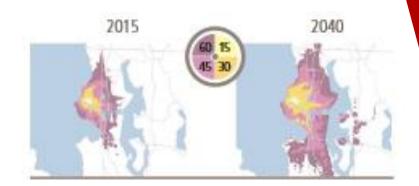
In Development: Electronic Technician

# First Step: What is the problem we're trying to solve?

Conduct a Needs Assessment

- Workforce Needs
- Operational Impact
- Equity & Inclusion
- Capacity & Readiness
- AND is Registered

Apprenticeship the best fit?



King County METRO Moving forward together

## Development Process



King County

**METRO** 

Moving forward together



## **Program Management**

- Needs Assessment and Strategic Planning
- Reporting and Compliance as Registered Apprenticeship
- General Coordination with employees, training providers, etc
- Program Evaluation, Continuous Improvement, and Program Modification
- Committee Management
- Recruitment Outreach and Promotion
- Onboarding, Orientation, and Offboarding

# Considerations

### Workforce Capacity

- High workforce needs area + capacity to build and manage programs
- Career paths and learning culture key



- Long-term investments with big pay offs
- What other supports are needed to support increased representation of women and BIPOC in these positions?

## Program Structure

- Is apprenticeship the best fit?
- Using existing apprenticeships may require paying into training trusts?
- How does this impact labor relations?

King County METRO Moving forward together

King County METRO Moving forward together

## **Questions?**

## **Contact me:**

## Danielle.Wallace@kingcounty.gov

Danielle Wallace King County Metro Apprenticeship and Pathways Manager